

Documentation

OpenScape UC Application Mobile Client

User Guide

A31003-S5060-U103-2-7619

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Reference No.: A31003-S5060-U103-2-7619

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History of Changes

Date	Changes	Reason
2012-03-07	Added: How to update the OpenScape Mobile Client application for all mobile device operating systems.	CQ00200116
2012-03-07	Corrections implemented in the “Android” mobile device platform part of the documentation: - More information about the “Profile” menu. - Corrected description of the “Add contact to group” menu. - Menu view corrected for the “More...” menu.	CQ00189832
2012-03-07	Description of the “Handover” function corrected for the “Android” mobile device platform.	CQ00190381
2012-03-07	More detailed description of the “New Contact” function of the “Android” mobile device platform.	CQ00192144
2012-03-07	More detailed description of the “Log File” function of the “Android” mobile device platform.	CQ00189217
2012-03-07	Corrections implemented in the “Android” mobile device platform documentation: - Double description of how to start an Ad-hoc conference removed. - Description of how to start an Ad-hoc conference revised. - Description of how to set the presence status revised. - More detailed description of the conference status icons.	CQ00190926
2012-03-07	More detailed description of the telephone status icons for all mobile device operation systems applied in the “Android” mobile device platform context.	CQ00189688
2012-03-07	More detailed description of the “Multi Selection” function of the “Android” mobile device platform.	CQ00190260
2012-03-07	Explanation of the status displays in the call journal added to the “Android” mobile device platform part of the documentation.	CQ00190720
2012-03-07	Corrections implemented in the “Android” mobile device platform part of the documentation: - Description of how to select contacts for an Ad-hoc conference revised. - User information descriptions corrected. - Corrected description of “Add contact to group”.	CQ00191961
2012-03-07	Corrections implemented in the “Android” mobile device platform part of the documentation: - Menu structure of the “More...” function view corrected. - Description of the single presence statuses added. - User information descriptions corrected. - Description added to “Move to group” function. - Description of how to select contacts for an Ad-hoc conference revised.	CQ00191419

1 OpenScape Mobile Client

The OpenScape Mobile Client allows cell phone users to deploy presence-based contact lists and conference teamwork features via remote access.

The OpenScape Mobile Client menu offers options for toggling different views and triggering the features therein, updating the data display (manually or automatically), logging off and closing the application.

The OpenScape Mobile Client features are the same for all supported mobile phone platforms as far as possible. However, the menu structures slightly deviate from each other or are displayed in different views on some platforms.

After logging on to the OpenScape UC Application, a status field displays the current user and phone number of the selected device.

1.1 Outline

The instructions on hand are divided into the following chapters:

Chapter 1, "OpenScape Mobile Client"

In this chapter you find general information on the OpenScape UC Application communication solution as well as information on the structure and the use of this manual.

Chapter 2, "iPhone"

This chapter explains how to use OpenScape Mobile Client for the mobile device operating system "iPhone".

Chapter 3, "Android"

This chapter explains how to use OpenScape Mobile Client for the mobile device operating system "Android".

Chapter 4, "Windows and Nokia"

This chapter explains how to use OpenScape Mobile Client for the mobile device operating system "Windows and Nokia".

Chapter 5, "Blackberry"

This chapter explains how to use OpenScape Mobile Client for the mobile device operating system "Blackberry".

1.2 Working with this Manual

Basics on how to use this manual.

1.2.1 Formats and Display Forms

In the manual on hand the following conventions apply:

Purpose	Display	Example
Product and company names	Italic	<i>...OpenScape UC Application...</i>
Special emphasis	Bold	Name must not be deleted.
User interface elements	Bold	Click OK .
Menu sequence	>	File > End
Textual cross reference	Italic	You find further information in the <i>Configuration and Administration</i> manual.
Path and file names	Font with fix character spacing, e. g. Courier	c:\Program Files\... or Example.txt
Variables	Italic in angle brackets	Enter your <user name> and the <password> to log on to the system.
Output	Font with fix character spacing, e. g. Courier	Command not found.
Entry	Font with fix character spacing, e. g. Courier	Enter LOCAL as file name
Key combination	Bold	[Ctrl]+[Alt]+[Esc]
Steps and subordinate steps in instructional text	Numeric and alpha-betic lists	1. Configure the RADSL telephony subscribers with the respective extensions. a) Click on Add . b) Enter the name of the RADSL telephony subscriber in RADSL telephony subscriber .
Alternative steps in instructional text	Bulleted list	<ul style="list-style-type: none"> • If you would like to issue amounts, activate the check box Issue amounts instead of units. • If you would like to issue units, deactivate the check box Issue amounts instead of units.

NOTICE: Indicates useful notes.

IMPORTANT: Indicates situations that may result in damage to property and/or loss of data.

1.2.1.1 Figures

This manual depicts all input dialogs important for operation and configuration. Depending on the operating system, the browser used, the screen resolution, the configurations on your PC and your selection of the user interface style, the figures shown in this manual may appear slightly different.

1.2.2 Reference Manuals

This section informs you about additionally available user documentation on OpenScape UC Application.

Please note that a printed version of the manuals is only available on special request. All other documents are available on the enclosed DVD as full-text search-compatible PDF version. Additionally, an online help is available for most of the components, which can be started directly from the respective programs.

The following operating instructions for OpenScape UC Application are available:

Manual	Topic
OpenScape UC Application Client Applications	Overview of all clients of the OpenScape UC Application. Furthermore, the operating instructions of the OpenScape Voice Portal, the OpenScape Extension for Microsoft Outlook the OpenScape Desktop Integration and the OpenScape Click-to-Dial-Browser-Plug-in.
OpenScape UC Application OpenScape Desktop Client OpenScape Desktop Client Enterprise Web Embedded Edition	Installation and operation guide for the OpenScape Desktop Client Enterprise Web Embedded Edition.
Quick Guide OpenScape UC ApplicationOpenScape Desktop Client OpenScape Desktop Client Enterprise Web Embedded Edition	Quick guide through the OpenScape Desktop Client Enterprise Web Embedded Edition.

Manual	Topic
OpenScape UC Application OpenScape Web Client	Operating instructions for the OpenScape Web Client.
Quick Guide OpenScape UC ApplicationOpenScape Web Client	Quick guide through the OpenScape UC Application OpenScape Web Client.
Quick Guide OpenScape UC ApplicationOpenScape Mobile Client	Quick guide through the OpenScape UC ApplicationOpenScape Mobile Client.

1.3 Supported Mobile Device Operating Systems

You can use the OpenScape Mobile Client to access important OpenScape UC Application remotely. To do this, you can deploy the following mobile device operating systems:

- Apple iPhone
- Android
- Nokia and Windows mobile devices
- Blackberry

NOTICE: You find details about supported mobile devices, their operating systems and usable versions in the *OpenScape UC Application Planning Guide* manual.

The following chapters describe how to operate the usable OpenScape UC Application features in relation to the respective mobile phone operating system.

1.4 Usage Requirements

NOTICE: You find information about the providers that support a connection by GSM (EDGE) in the specifications of your mobile device.

The following requirements must be complied with for accessing the OpenScape UC Application features via the OpenScape Mobile Client:

- The data option has been released for your mobile device.
- You can access the internet with your mobile device.

2 Apple iPhone

Using OpenScape Mobile Client on an Apple iPhone.

The following describes how to use OpenScape Mobile Client on the Apple iPhone.

2.1 Application Requirement for iPhone

Application requirements for using OpenScape Mobile Client on an Apple iPhone.

The application requires on the OpenScape UC Application an Enterprise Mobile License and iPhone OS 3.0 or later.

2.2 How to Installing and Start the Applet on the iPhone

Installing and starting the Applet on the iPhone

To install and start the applet on the iPhone proceed as follows:

Step by Step

- 1) Download the application from the Apple App Store. You find it under **App Store > Economy > OpenScape UC Application**.
- 2) Log on to the OpenScape server.
 - **User name:** <complete OpenScape UC Application user name in the format: USER NAME@DOMAIN>

NOTICE: If configured in the OpenScape UC Application you can also use the Windows account for logging on. You then enter the user name in the format **<domain>|<user name>**.

- **Password:** <password>
- **Server:** <IP address or server name of the Facade server>
- **Protocol:** //<IP address>:port/axis/services/

NOTICE: Your system administrator provides the logon data.

- 3) Click on **Login**.

The application starts.

2.3 How to Update the Applet on the iPhone

Updating the applet on the iPhone

To update the applet on the iPhone proceed as follows:

Step by Step

- 1) Download the new version from the Apple App Store. You find it under **App Store > Economy > OpenScape UC Application**.
- 2) Log on to the OpenScape server as usual.

- **User name:** <complete OpenScape UC Application user name in the format: USER NAME@DOMAIN>

NOTICE: If configured in the OpenScape UC Application you can also use the Windows account for logging on. You then enter the user name in the format **<domain>\<user name>**.

- **Password:** <password>
- **Server:** <IP address or server name of the Facade server>
- **Protocol:** //<IP address>:port/axis/services/

NOTICE: Your system administrator provides the logon data.

- 3) Click on **Login**.

The updated application starts.

2.4 Virus Scanner for iPhone

Suitable anti-virus programs for iPhone mobile phones are still being tested. We can therefore not recommend a special virus scanner for iPhone mobile phones.

2.5 Operation

The OpenScape Mobile Client features are the same for all supported mobile phone platforms as far as possible. However, the menu structures slightly deviate from each other or are displayed in different views on some platforms.

The following views are available:

Contacts

The view is the main view to which you can return from the other views. Here you can create, edit, call or delete contacts.

Finding contacts (directory search)

You can use the **Directory Search** view to find a specific contact. You can look for contacts by entering a contact name in the global address directory as well as in your private address book.

Journal

The **Journal** view displays the last 20 incoming, outgoing, and missed calls.

Devices

The **Devices** view opens your terminal-device list. In there you can add, edit or delete a terminal device. Furthermore, you can select a device as the one you prefer for the one-number service (ONS).

Conferences

You can manage your conferences via this view.

More...

The **More...** view provides the following options:

- Under **Call** you can dial a phone number not contained in your contact list. This number is dialed via the one-number service, so that your preferred device is used.
- Under **Handover to** you can transfer an active call to another terminal device or to another extension. The device can be of your or somebody else's extension.

NOTICE: You can use the **Handover** feature only if it is supported by your terminal device as well as your provider.

Only Class-A devices are principally able to simultaneously use a voice and the data connection.

Please note that some devices are Class-A only in the UMTS(3G)/GSM combination, but are Class-B in case of GPRS(2G)/GSM.

Consequently, these devices are only capable of using both connections simultaneously if a 3G connection exists.

Supported devices:

Class-B: iPhone 2G, Nokia E61i, E65, E51, 6720, BlackBerry 8100, 8120, 8800, 8820, 8900, 9000, 9700.

Class-A: iPhone 3G(S), iPhone 4G(S), Nokia E52, E72.

In case of devices not listed above you can consult the associated device specifications for details.

- Under **Setting a Status** you can invoke the list of status options for your presence display.
- Under **Setting a Rule** you can activate or deactivate a rule for handling your calls.

- Via **Subscriptions** (for iPhone and Android only) you can answer and manage requests by OpenScape users who wish to see your telephone and presence status on their side.
- Under **Settings** you can display user information, set the update mode to manual or automatic and view an error protocol.

NOTICE: If you have set the **Auto Refresh** feature, the display is updated each time you change the view.

Exit

Select this option to close the OpenScape Mobile Client.

2.5.1 Contacts

Contacts are the address items you entered in your private contact lists on the OpenScape server. Contacts can be combined in groups. The contact view of the OpenScape UC Application represents these groups. The group **Standard** is a defaulted group that displays all of your private contacts.

The **Contacts** view offers the following options:

- **Call contact**
- **Add contact manually**
- **Open contact**
- **Edit contact**
- **Delete contact**
- **Call contact from the phone directory (with Android OS only)**
- **Initiate Ad-hoc conference**
- **Create group**
- **Add contacts group**
- **Edit group**
- **Delete group**

2.5.1.1 How to Call a Contact

Calling a contact.

How to call a contact:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.

The icons that indicate the contacts' telephone status have the following meaning:



Line busy



Line free



No status display possible

- 2) Select the contact to be called.

- 3) Select **Call...**

The dialog for making calls opens.

- 4) If the contact has several devices, select one of them in the dialog under **Number:**.

- 5) In the **Call me on my device** field use the combo box to select one of your devices for making a call.

The call is initiated.

2.5.1.2 How to Add a Contact manually

Adding a new contact to the contact list.

How to add a new contact:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.

- 2) Press **Manual Input**.

The **New Contact** dialog opens.

- 3) Enter the contact data manually.

- 4) Click on **OK**.

The dialog closes and the contact is added to your OpenScape contact list.

2.5.1.3 How to Open a Contact

Displaying data of an available contact.

How to open a contact:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Pick the desired contact via **Select**.
- 3) Select **Open**.

The contact details are displayed. This information includes the data **time zone**, **location**, **note** as well as the group memberships.

2.5.1.4 How to Edit a Contact

Editing an available contact.

How to edit a contact:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Pick the contact to be edited via **Select**.
- 3) Select **Edit...**
The **Edit contact** dialog opens.
- 4) Perform the desired modifications.
- 5) Click on **OK**.

The dialog closes and the contact is changed in your OpenScape contact list.

2.5.1.5 How to Delete a Contact

Deleting a contact

How to delete a contact:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Pick the contact to be deleted via **Select**.
- 3) Select **Delete**.
- 4) Click on **OK**.

The dialog closes and the contact is removed from your OpenScape contact list.

2.5.1.6 How to Create a new Contact Group

Configuring a new contact group.

How to configure a new contact group:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Move to **New group**.
- 3) Enter the name of the new group.
- 4) Click on **Save**.

The new contact group has been defined and added to the OpenScape contact list.

NOTICE: You may have to synchronize your OpenScape contact list.

2.5.1.7 How to Add Contacts to a Contact Group

Adding a new contact to a contact group

How to add contacts to a contact group:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Move to the desired group.
- 3) Move to **Add Contact**.
- 4) Select the subscribers you wish to add to the group from your OpenScape contact list.
- 5) Click on **Save**.

The contacts are added to the group.

NOTICE: You may have to synchronize your OpenScape contact list.

2.5.1.8 How to Edit a Contact Group

Editing a contact group.

How to edit a contact group:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Move to the desired group.

- 3) Move to **Edit group**.
- 4) Change the name of the selected group.
- 5) Click on **Save**.

The name of the group is changed and updated in the OpenScape contact list.

NOTICE: You may have to synchronize your OpenScape contact list.

2.5.1.9 How to Delete a Contact Group

Deleting a contact group.

How to delete a contact group:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Move to the desired group.
- 3) Move to **Delete group**.
- 4) Click on **Save**.

The contact group has been removed from the OpenScape contact list.

NOTICE: The contacts that were members of the deleted contact group are still present in the OpenScape contact list.

NOTICE: You may have to synchronize your OpenScape contact list.

2.5.1.10 How to Initiate an Ad-hoc Conference

Initiating an Ad-hoc conference.




To initiate an Ad-hoc conference proceed as follows:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Pick the desired contacts via **Select**.

NOTICE: When selecting the conference participants, please heed their telephone status.

The icons that indicate the contacts' telephone status have the following meaning:

-  Line busy
-  Line free
-  No status display possible

- 3) Select **Conference**.

The **Start Ad hoc Conference** window opens.

- 4) If the contacts have several devices, select one of them for each contact in the dialog under **Number**.

NOTICE: In case of scheduled conference the members' device cannot be selected. If required, the single members are always called on their ONS number.

- 5) If required, change the dial-in status.

The dial-in status lets you control whether a conference member needs to dial in himself/herself or is called automatically at the start of the conference.

- 6) In the **Call me on my device** field use the combo box to select one of your devices for the conference.

NOTICE: As conference member you can view the other members' presence and media status; however, you cannot see whether the members are connected to the conference. A scheduled conference is shown in the contact list in the frame "Active conferences".

In this release of the OpenScape Mobile Client, no scheduled conferences can be created, edited or deleted. You can only change the participants' Dial-In/Dial-Out status.

The ad-hoc conference is initiated.

2.5.2 Directory Search

You can use the **directory search** to find a specific contact. In this process, the global and your private address book are involved in the search. You can use either the contact's surname or first name as search criterion.

The **Directory Search** view offers the following options:

- **Find contact**
- **Find and add contact**
- **Find and call contact**
- **Find and open contact**

2.5.2.1 How to Find a Contact

Looking for a contact by directory search.

How to find a contact:

Step by Step

- 1) Invoke the **Directory Search** menu in the OpenScape Mobile Client.
- 2) To start searching, enter the first name, surname or some initials in the input line.

You see a list of search hits.

NOTICE: If you enter initials and the ensuing search delivers too many hits, you may have to repeat searching with a larger number of initials.

2.5.2.2 How to Add a Contact to the Contact List

Looking for a contact and adding him/her to your OpenScape contact list.

How to find a contact and add him/her to your OpenScape contact list:

Step by Step

- 1) Invoke the **Directory Search** menu in the OpenScape Mobile Client.
- 2) To start searching, enter the first name, surname or some initials in the input line.

NOTICE: If you enter initials and the ensuing search delivers too many hits, you may have to repeat searching with a larger number of initials.

You see a list of search hits.

- 3) Mark the desired contact entry with **Select**.
- 4) Select **Add**.
- 5) Click on **OK**.

The dialog closes and the contact is added to your OpenScape contact list.

2.5.2.3 How to Find and Call a Contact

Looking for a contact and calling him/her

How to find a contact and call him/her:

Step by Step

- 1) Invoke the **Directory Search** menu in the OpenScape Mobile Client.
- 2) To start searching, enter the first name, surname or some initials in the input line.

NOTICE: If you enter initials and the ensuing search delivers too many hits, you may have to repeat searching with a larger number of initials.

You see a list of search hits.

- 3) Mark the desired contact entry with **Select**.
- 4) Select **Call...**

The dialog for making calls opens.

- 5) If the contact has several devices, select one of them in the dialog under **Number:**.
- 6) In the **Call me on my device** field use the combo box to select one of your devices for making a call.

The call is initiated.

2.5.2.4 How to Find a Contact and Display Contact Data

Looking for a contact and displaying his/her contact data

How to find a contact and display his/her contact data:

Step by Step

- 1) Invoke the **Directory Search** menu in the OpenScape Mobile Client.
- 2) To start searching, enter the first name, surname or some initials in the input line.

NOTICE: If you enter initials and the ensuing search delivers too many hits, you may have to repeat searching with a larger number of initials.

You see a list of search hits.

- 3) Mark the desired contact entry with **Select**.
- 4) Select **Open**.
- 5) Click on **OK**.

The contact details are displayed. This information includes the data **time zone**, **location**, **note** as well as the group memberships.

2.5.3 Journal

The journal view displays the last 20 incoming, outgoing, and missed calls. The type of journal entry (incoming, outgoing, missed) displays at the left of each number in the Journal.

The **Journal** view offers the following options:

- **Refresh journal**
- **Call phone number**
- **Call contact**
- **Delete journal entry**

2.5.3.1 How to Update a Journal

Refreshing the journal

How to refresh the journal:

Step by Step

- 1) Invoke the **Journal** menu in the OpenScape Mobile Client.
- 2) Select **Refresh**.

The journal's content is updated.

2.5.3.2 How to Call a Phone Number from the Journal

Calling a phone number from the OpenScape journal.

How to call a phone number from your OpenScape journal:

Step by Step

- 1) Invoke the **Journal** menu in the OpenScape Mobile Client.
- 2) Select the phone number you wish to call.
- 3) Select **Call....**

The dialog for making calls opens.

- 4) In the **Call me on my device:** field, select the device you want to use to make the phone call from.

The default device the call will be started on is the selected preferred device.
Use the combo box to temporarily change the device before making a call.

The call is initiated.

2.5.3.3 How to Call a Contact from the Journal

Calling a contact from your OpenScape journal.

How to call a contact from your OpenScape journal:

Step by Step

- 1) Invoke the **Journal** menu in the OpenScape Mobile Client.
- 2) Select the contact you wish to call.
- 3) Select **Call....**

The dialog for making calls opens.

- 4) If the contact has several devices, select one of them in the dialog under **Number:.**

- 5) In the **Call me on my device:** field, select the device you want to use to make the phone call from.

The default device the call will be started on is the selected preferred device.
Use the combo box to temporarily change the device before making a call.

The call is initiated.

2.5.3.4 How to Delete a Journal Entry

Deleting a journal entry from your OpenScape journal.

How to delete a journal entry from your OpenScape journal:

Step by Step

- 1) Invoke the **Journal** menu in the OpenScape Mobile Client.
- 2) Select the journal entry you wish to delete.
- 3) Select **Delete**.

The journal entry is deleted from the journal.

2.5.4 Devices

Select **Devices** in the contact view to display the devices list.

The **Devices** view offers the following options:

- **Select preferred device**
- **Add new device to device list**
- **Edit device**
- **Delete device**

2.5.4.1 How to Select a Preferred Device

Selecting another device from the device list.

How to select another device from the device list:

Step by Step

- 1) Invoke the **Devices** menu in the OpenScape Mobile Client.
- 2) Select the device to serve as the preferred one from the device list.
- 3) Select **Preferred Device** or, on the iPhone, **Make Preferred Device**.

The selected device is used as preferred device.

2.5.4.2 How to Add a new Device to Device List

Adding a new device to device list

How to add a new device to the device list:

Step by Step

- 1) Invoke the **Devices** menu in the OpenScape Mobile Client.
- 2) Select **New....**
The **New Device** dialog opens.
- 3) Enter the following information in this dialog's fields:

Name: <Enter a unique name>

Address:+491710007222 (example Europe)

Address:+14084921234 (example USA)

- 4) You can set the maximum ring time on this device via the **RNA** radio button:
0 (infinite ring time)
- 5) Click on **OK**.

The window closes and the device list refreshes automatically.

2.5.4.3 How to Edit Device Settings

Editing a device's settings.

How to edit a device's settings:

Step by Step

- 1) Invoke the **Devices** menu in the OpenScape Mobile Client.
- 2) Pick the device to be edited via **Select**.
- 3) Select **Edit....**
The **Edit device** dialog opens.
- 4) Change the fields in this dialog as desired.
- 5) You can set the maximum ring time on this device via the **RNA** radio button:
0 (infinite ring time)
- 6) Click on **OK**.

The window closes and the device list refreshes automatically.

2.5.4.4 How to Delete a Device

Deleting a device from the device list.

How to delete a device from the device list:

Step by Step

- 1) Invoke the **Devices** menu in the OpenScape Mobile Client.
- 2) Pick the device to be deleted via **Select**.
- 3) Select **Delete....**
- 4) Click on **OK**.




The device is deleted and the device list refreshes automatically.

2.5.5 Conferencing Features

Conferencing features in the Apple iPhone.

The **Conferences** view displays a list of all conferences you have created so far.

The conference status icons used in this context have the following meaning:

-  Ad-hoc conference
-  Started conference
-  Currently inactive conference

NOTICE: You cannot configure any new scheduled conferences via the OpenScape Mobile Client.

The context menu of a scheduled conference features the following options:

- **Open** to display the details of a conference.
- **Start Conference** to open the dialog for starting a conference.

You can change the dial-in status of a scheduled-conference participant via his/her context menu. The dial-in status lets you control whether a conference member needs to dial in himself/herself or is called automatically at the start of the conference.

2.5.5.1 Opening a Conference Entry

Opening an available conference entry for displaying conference data.

How to display a conference entry:

Step by Step

- 1) Invoke the **Conferences** menu in the OpenScape Mobile Client.
- 2) Pick a conference via **Select**.
- 3) Select **Open**.

The conference details are displayed.

2.5.5.2 How to Start a Conference

Starting an available conference.

How to start an available conference:

Step by Step

- 1) Invoke the **Conferences** menu in the OpenScape Mobile Client.
- 2) Pick a conference via **Select**.
- 3) Select **Start**.

The scheduled conference is initiated.

2.5.6 More...

The functions in the **More...** menu of the OpenScape Mobile Client.

The following functions are provided on the mobile device via the **More...** menu:

- Call
- Handover...
 - ... to other phone number
 - ... to another device from your device list
- Set status
- Set rule
- subscriptions
 - Accept subscription
 - Block subscription
 - Reject subscription
- Settings
 - User information with: set current time zone, open error report and display application infos.
 - Refresh automatically/manually

2.5.6.1 How to Make a Call

Dialing a phone number not contained in your contact list.

How to dial a phone number not contained in your contact list:

Step by Step

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Enter the phone number you want to call.
- 3) In the **Call me on my device:** field, select the device you want to use to make the phone call from. The default device the call will be started on is the selected preferred device. Use the combo box to temporarily change the device before making a call.
- 4) Press the **OK** button.

The call is initiated.

2.5.6.2 Handover

Transferring a call to another phone number or another device from your device list.

NOTICE: You can use the **Handover** feature only if it is supported by your terminal device as well as your provider.

To transfer a call to another phone number or another device from your device list, execute the following steps in the **Handover** dialog:

Step by Step

- 1) Open the **Handover** dialog to select a name, phone number or an individual device.
- 2) The, execute one of the following steps:
 - Enter an extension number in the **Handover** field and push the **OK** button.
 - Push the **Own Device** button and select the device you want to receive the call.

- 3) Press the **OK** button.

The call is transferred.

2.5.6.3 How to Select the Presence Status

Setting or changing your own presence status.

How to set or change your presence status:

Step by Step

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Select the **Presence** feature.
- 3) Select the desired status:
 - **Available**
 - **Be right back**
 - **Busy**
 - **In a meeting**
 - **Do not disturb**
 - **Unavailable**

4) Press **Quit**.

Your OpenScape UC Application contacts can now see the selected presence status at the bottom screen margin.

2.5.6.4 Routing Rules

Selecting a routing rule pre-defined on the OpenScape UC Application via the OpenScape Mobile Client.

The active rule is marked by a star. If a rule is activated that you do not want to use, deselect the activated rule and select a different rule.

If a rule is set, the rule symbol is displayed in the status bar of every screen in the OpenScape Mobile Client.

2.5.6.5 How to Set a Rule

Activating or deactivating a rule for handling your calls.

Prerequisites

- Before activating or deactivating a rule, you must have defined at least one rule in your OpenScape Desktop Client or OpenScape Web Client.

How to activate or deactivate a rule for handling your calls:

Step by Step

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Select **Set rule**.
- 3) Select the rule you wish to activate or deactivate.
- 4) Click on **Save**.

The selected rule is activated or deactivated.

2.5.6.6 Subscriptions

This function lets you answer and manage requests by OpenScape users as regards displaying your telephone and presence status on their side. Such requests are generated in the OpenScape Web Client and can then be answered and managed via the OpenScape Mobile Client.

NOTICE: You cannot create requests as to viewing the telephone and presence status at other users' via the OpenScape Mobile Client.

This dialog displays all current request statuses and the options to edit them. The respectively set request statuses are divided in the following categories:

- **Pending**
Under this title you find all OpenScape UC Application users whose requests you have not answered yet.
- **Accepted**
Under this title you find a list of all OpenScape UC Application users you have allowed to see your phone and presence status.
- **Blocked**
Under this title you find a list of all OpenScape users you have currently not given permission to see your phone and presence status.

2.5.6.7 Options for Handling Requests

This section is about processing requests.

Besides the displayed OpenScape user names the request list also shows icons for processing requests.

Accept subscription

Click on this icon if you wish to allow the requesting OpenScape user to see your telephone and presence status. This OpenScape user is then simultaneously moved to the **Accepted** category.

NOTICE: You can change this setting by clicking the **Block** or **Reject subscription** icon for an OpenScape user in the **Accepted** category.

Block subscription

Click on this icon if you do not wish to allow the requesting OpenScape user to see your telephone and presence status for the time being. This OpenScape user is then simultaneously moved to the **Blocked** category.

NOTICE: You can change this setting by clicking the **Accept** or **Reject subscription** icon for an OpenScape user in the **Blocked** category.

Reject subscription

Click on this icon if you do not wish to allow the requesting OpenScape user to see your telephone and presence status. This OpenScape user is removed from the list and must request seeing your telephone and presence status at a later date again.

2.5.6.8 Settings

More functions in the **More...** menu under **Settings**.

You can invoke the following functions in the **Settings** menu:

- **User Information**
 - **Set current time zone**
 - Error log
 - About
- **Options > Auto Refresh**

2.5.6.9 User Information

Summary of the functions in the menu **More... > Settings > User Information**.

You can invoke the following functions in the **User Information** menu:

- **Set current time zone**
- **Display error report**
- **Display information**

2.5.6.10 User Information - How to Set the Current Time Zone

Setting the current time zone via the **User Information** function.

How to set the current time zone:

Step by Step

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Open the **Settings** menu option.
- 3) Select the **Current Timezone** from the popup display.
- 4) Enter an appropriate location description in the **Location** field.
- 5) The **Note** section lets you enter an optional message that displays when other OpenScape UC Application users view your presence.
- 6) Press the **OK** button or the **return key**.

The changed configuration settings are copied and the dialog closes.

2.5.6.11 User Information - How to Display an Error Report

Displaying a list of errors that may have occurred.

How to display an error list:

Step by Step

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Open the **Settings** menu option.
- 3) Select **User information**.
- 4) Select **Error Log**.

The error report is displayed.

2.5.6.12 User Information - How to Display Information

Displaying the name, version number and license information of the application.

How to display the name, version number and license information of the application:

Step by Step

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Open the **Settings** menu option.
- 3) Select **User information**.
- 4) Select **About**.

The information is displayed.

2.5.6.13 How to Set the Update Mode to Manual or Automatic

Setting the update mode.

How to set the update mode to manual or automatic:

Step by Step

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Open the **Settings** menu option.
- 3) Select **Options**.
- 4) Select **Auto Refresh** to activate/deactivate the automatic update.
- 5) Press **Save**.

The settings are saved.

2.5.7 How to Close the OpenScape Mobile Client

Closing the OpenScape Mobile Client.

How to close the OpenScape Mobile Client:

Step by Step

- 1) Invoke the **Exit** menu in the OpenScape Mobile Client.
- 2) Click on **OK**.

The OpenScape Mobile Client shuts down.

3 Android

Using OpenScape Mobile Client on a mobile device with Android operating system.

The following describes how to use OpenScape Mobile Client on a mobile device with the Android operating system.

3.1 Application Requirement for Android

Application requirements for using OpenScape Mobile Client on a mobile device with the Android operating system.

The application requires on the OpenScape UC Application an Enterprise Mobile License and Android OS 2.1 or later.

3.2 Virus Scanner for Android

Suitable anti-virus programs for Android mobile phones are still being tested. We can therefore not recommend a special virus scanner for Android mobile phones.

3.3 Installing and Starting the Applet on the Smartphone with the Android Operating System

Installing and starting the applet on the Smartphone with the Android operating system

To install and start the applet on the Smartphone with Android operating system proceed as follows:

Step by Step

- 1) Download the application from Google Market.

To do this, start the **Market** application on your Smartphone with Android operating system and look for the **OpenScape UC Application** application.

- 2) Log on to the OpenScape server.

- **User name:** <complete OpenScape UC Application user name in the format: USER NAME@DOMAIN>

NOTICE: If configured in the OpenScape UC Application you can also use the Windows account for logging on. You then enter the user name in the format **<domain>\<user name>**.

- **Password:** <password>

Android

How to Update the Applet on the Smartphone with Android Operating System

- **Server:** <IP address or server name of the Facade server>

NOTICE: Your system administrator provides the logon data.

3) Click on Login.

The application starts.

3.4 How to Update the Applet on the Smartphone with Android Operating System

Updating the applet on the Smartphone with Android operating system

To update the applet on the Smartphone with Android operating system proceed as follows:

Step by Step

1) Download the new version from Google Market.

To do this, start the **Market** application on your Smartphone with Android operating system and look for the **OpenScape UC Application** application.

2) Log on to the OpenScape server as usual.

- **User name:** <complete OpenScape UC Application user name in the format: USER NAME@DOMAIN>

NOTICE: If configured in the OpenScape UC Application you can also use the Windows account for logging on. You then enter the user name in the format **<domain>|<user name>**.

- **Password:** <password>
- **Server:** <IP address or server name of the Facade server>

NOTICE: Your system administrator provides the logon data.

3) Click on Login.

The updated application starts.


3.5 Configuring the Android Applet

In the Android applet you can perform various settings for operating the applet:

- Setting the server port for SSL or default operation.
- Suppressing the error message that informs about an invalid SSL certificate.

How to perform the configuration settings:

Step by Step

- 1) Expand in the logon dialog the menu entry **Advanced Settings** with a click on the  icon.
Additionally, you see the settings options in the login dialog.
- 2) If required, configure one of the following settings or select one of the offered options:
 - **Server Port:**
This option lets you adjust the port settings if you do not use the default ports on your system.
 - **Axis Path:**
You can use this entry line for changing the default axis path (/axis/services).
 - **SSL Encryption:**
Select this option if you wish to use an SSL encryption (https://). Deselecting this option switches back to the default connection (http://).


NOTICE: Depending on this setting, (https://) Port 8443 is entered for an SSL connection and (Http://) Port 8081 for a default connection under **Serverport**.

 - **Allow invalid SSL certificate:**
Select this option if you wish to suppress the error message that points to the absence of a valid SSL certificate and allow a connection just the same.
- 3) Save your settings with **OK**.

3.6 Operation

Operating options with Android after logging on.

After logging on you reach the main view **Contacts**. In there you can click on the

Menu  button to switch to the **Journal** and **More...** view.


NOTICE: After you have selected a view, the button for selecting this view changes to the button for invoking the context menu of the active view.

Simply click a menu entry to branch to the corresponding menu. When you perform a long click (click and keep the item clicked) on a menu entry the associated context menu opens. This context menu lets you select one of the operation steps possible for the menu.

After you have logged in at the OpenScape UC Application, the following views are available with Android:

Contacts

The **Contacts** view is the main view displayed after the login. When you click the

Back  button several times you return to this view from the other views. Here you can create, find, edit, call or delete contacts.

Journal

The **Journal** view displays the last 20 incoming, outgoing, and missed calls.



Presence Status and Device Selection

The **Contacts** and **Journal** view provide the buttons for setting your presence status and the preferred device. You set your presence status with a click on the presence status icon currently displayed.

more...

The **More...** view provides the following options:

- **Conferences** with the features:
 - Start Ad-hoc conference
 - Start scheduled conference
 - View conference data and change dialing direction for the conference participants.
- Under **UC Call** you can dial any phone number via the OpenScape UC Application. The call is made via the one-number service, so that your preferred device is used for the call. In this process, the following options are available:
 - Enter phone number
 - Select preferred device

- Under **Handover** you can transfer an active call to another device from your device list.

NOTICE: You can use the **Handover** feature only if it is supported by your terminal device as well as your provider.

Only Class-A devices are principally able to simultaneously use a voice and the data connection.

Please note that some devices are Class-A only in the UMTS(3G)/GSM combination, but are Class-B in case of GPRS(2G)/GSM.

Consequently, these devices are only capable of using both connections simultaneously if a 3G connection exists.

Supported devices:

Class-B: iPhone 2G, Nokia E61i, E65, E51, 6720, BlackBerry 8100, 8120, 8800, 8820, 8900, 9000, 9700.

Class-A: iPhone 3G(S), iPhone 4G(S), Nokia E52, E72.

In case of devices not listed above you can consult the associated device specifications for details.

- Under **Settings** you can invoke the following settings:
 - **Auto Refresh:** Option for automatically updating the display every time you change the view.
 - **Write Log File:** Option for creating and storing a log file.
 - **Rules:** Under rules you can select and thus activate a routing rule for your incoming calls. You need to previously define the routing rules in your OpenScape Desktop Client or the OpenScape Web Client.
 - **Subscriptions:** This function lets you answer and manage requests by OpenScape UC Application users as regards displaying your telephone and presence status on their side.
 - **Devices:** Allows selecting the preferred device from the list of your devices and editing your device list.
 - **Profile:** Lets you edit the presence information about current location (input line **Location**) and current status text (input line **Note**).
- **About**
Display of version information about the OpenScape Mobile Client currently used and about the Facade server.
- **Exit**
Ends the application OpenScape UC Application on the Android mobile device.


3.6.1 How to Change the Presence Status

Changing the individual presence status in Android.


To change your presence status proceed as follows:

Step by Step

- 1) Select the **Contacts** or **Journal** menu in the OpenScape Mobile Client.
- 2) Click on the icon of the currently set presence status.
The **Select state** menu opens.
- 3) Select the desired status:

-  **Available**
-  **Be right back**
-  **Busy**
-  **In a meeting**
-  **Do not disturb**
-  **Unavailable**

After you have selected your current presence status you return automatically to the menu from which you have changed the status. Your selected presence status is now shown on your display for you to check and transmitted to the OpenScape UC Application, so that your status is shown to all OpenScape UC Application users.


If you wish to abandon the action, click on the **Back**  button.

3.6.2 How to Change the Selection of the preferred Device

Changing the preferred-device selection in Android.

To change the preferred-device selection proceed as follows:

Step by Step

- 1) Select the **Contacts** or **Journal** menu in the OpenScape Mobile Client.
- 2) Click on the device selection icon .
The **Select device** menu opens.

- 3) Select the device to be your currently preferred one from the list of available devices.

NOTICE: You can open the device list for changing device data via the **More > Settings** menu.

The display name or, if not available, the phone number of your newly selected preferred device is displayed on your display for you to check.

If you wish to abandon the action, click on the **Back**  button.



3.6.3 Contacts


The **Contacts** main view in Android serves for managing, calling and finding contacts.

When you start the application OpenScape UC Mobile on your mobile device, you see the **Contacts** main view as starting point.

Via this view you can use the contact entries for your communication and edit your private contact entries. The contacts plus associated data are made available to you globally via the OpenScape UC Application, or you can enter them in your private contact lists manually. Contacts can be combined in groups. Contact groups you have newly created and the contacts contained therein are transferred to the OpenScape UC Application and can be maintained via the other OpenScape UC Application clients. The **All Contacts** group is a pre-defined group for your private contacts. You can, for example, integrate important global contacts of the OpenScape UC Application and create your private contacts in there. This helps you keeping track of your contacts and you can add them to new groups.

The **Contacts** main view lets you access the following operating options:

- Via the context menu of the Contacts main view:  > **Contacts Menu:**
 - **New group** > Configuring a new private group via the **New Group** dialog.
 - **Refresh** > Updating the representation of the main view.
- In **Contacts** via a long click on the function entry **All Contacts**:
 - **Edit** (without function here)
 - **Delete** (without function here)
 - **Move to group** for moving other contacts who may have been manually added to another group to the **All Contacts** group. In this process, all available contacts are displayed with a multi selection field. Select the desired contacts and move them to the **All Contacts** group via:  > **Contacts Menu > Add/Remove Contacts.**
- In **Contacts** via a simple click on the function entry **All Contacts** to open the group:

- A long click on a contact entry opens its context menu. In there you have the following operating options: **Open** to view the contact data; **Call** to call the contact; **Edit** to change the contact data; **Delete** to remove the contact entry from the group.
- A simple click on a contact entry opens the data form with the contact's data for viewing only.
- In **Contacts** via a long click on any private group entry:
 - **Edit** (without function here)
 - **Delete** (without function here)
 - **Move to group** for moving other contacts who may have been manually added to another group to this private group. In this process, all available contacts are displayed with a multi selection field. Select the desired contacts and move them to this private group via:  **> Contacts Menu > Add/Remove Contacts.**
- In **Contacts** via a simple click on any private group entry to open the group:
 - A long click on a contact entry opens its context menu. In there you have the following operating options: **Open** to view the contact data; **Call** to call the contact; **Edit** to change the contact data; **Delete** to remove the contact entry from the group.
 - A simple click on a contact entry opens the data form with the contact's data for viewing only.
- In **Contacts** via a simple click on the **Phone Address Book** group to open the list of phone contacts you have created directly on the mobile device. The following operating options are available to you via the entries in the list of your phone contacts:
 - A long click on a phone contact entry opens its context menu. In there you have the following operating options: **Open** to view the contact data; **Call Contact** to call the contact.
 - A simple click on a phone contact entry opens the data form with the contact's data for viewing only.
- In **Contacts** via a simple click on **Find Contact** to search for contacts. In this search you can access either a **Global Directory** or a **Private Contact List**. The dialog for finding a contact opens. Enter the contact's data in the search form and click on **OK**. The search delivers a hit list. The following operating options are available to you via the entries in the hit list:
 - A long click on a search hit in the list opens its context menu. In there you have the following operating options: **Open** to view the contact data; **Call** to call the contact; **Add Contact** to add the contact to the **All Contacts** group.
 - A simple click on a search hit opens the data form with the contact's data for viewing only.

The following chapters describe how to use the main view **Contacts**:

- How to Call a Contact
- **How to Add a Contact manually**
- **How to Open a Contact**
- **How to Edit a Contact**

- **How to Delete a Contact**
- **How to Create a Group**
- **How to Add Contacts to a Group**
- **How to Edit a Group**
- **How to Delete a Group**
- **How to Call a Contact from the Phone Address Book**
- **How to Find a Contact**

3.6.3.1 How to Call a Contact

Calling a contact in Android.

To call a private or global contact proceed as follows:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Select a contact from a group or find a contact in the global address directory or in the private contact list:

NOTICE: When selecting the conference participants, please heed their telephone status.

The icons that indicate the contacts' telephone status have the following meaning:



Line busy



Line free



No status display possible

- Calling a group member from your preferred device: Click on the receiver icon next to the contact entry.
- Calling a group member from one of the devices in your device list: Open the contact entry's context menu with a long click. Select **Call**. The **Call Contact** dialog opens. Select under **Call me on my device** the device from which you wish to call and click on **Call**.
- Calling a contact via the **Find Contact** function: Click on Find Contact and enter the contact name. Select the desired directory (**Global Directory** or **Private Contact List**). Click on **OK** to start searching. In the hit list, perform a long click on the contact you wish to call. The context menu of this contact opens. Select **Call**. The **Call Contact** dialog opens. Select under **Call me on my device** the device from which you wish to call and click on **Call**.

The call is initiated.

3.6.3.2 How to Add a Contact manually

Adding a new private contact to the contact list in Android.

To add a new private contact proceed as follows:

NOTICE: The instructions refer to creating a new contact in the **All Contacts** group. For reasons of clarity, create and maintain all of your contacts in there. However, executing the same work steps you can also create new contacts in all other private groups.

Step by Step

1) Invoke the **Contacts** menu in the OpenScape Mobile Client.

2) Click on the **All Contacts** directory.

The contact list with all contact entries opens.

3) Select **Menu** 

The context menu of the **Contacts** view, the **Contacts Menu**, is displayed at the bottom.

4) Click on **Contacts Menu**.

The context menu for **All Contacts** opens.

5) Select **New contact** from the context menu.

The input form for creating a new contact opens.

6) Select **Manual Input** to create a private contact manually.

NOTICE: The **Symphonia ID** input line was intended for adding a global contact directly via the Symphonia ID. The current version replaces this function with adding a global contact via the **Find Contact** function.

The data form for the new contact opens.

7) Enter the contact data in the fields of the form.

8) Scroll downward in the form and click on **OK**.

The dialog closes and the new contact is integrated in your private contact list under the specified name. Creating a new contact is now complete.

3.6.3.3 How to Open a Contact

Displaying data of an available contact in Android.

To open an available contact proceed as follows:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Click on the **All Contacts** directory or on another contact group.
The contact list with all contact entries opens.
- 3) Perform a long click on the desired contact entry to open the contact's context menu.
- 4) Select **Open** from the context menu.
The data form of this contact entry is displayed with all available contact information.
- 5) Scroll downward in the form and click on **OK**.
The dialog closes again.

3.6.3.4 How to Edit a Contact

Changing the contact data of a contact in Android.

To edit a contact (change his/her data) proceed as follows:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Click on the **All Contacts** directory or on one of your private contact groups.
The contact data list with all contact entries opens.
- 3) Perform a long click on the desired contact entry to open the contact's context menu.
- 4) Select **Edit** from the context menu.
The data form of this contact entry opens in editing mode.
- 5) Edit the desired entries.
- 6) After you have performed the modifications, scroll downward in the form and click on **OK**.
The data is updated and the dialog closes.

3.6.3.5 How to Delete a Contact

Deleting a private contact from the contact directory via Android.

To delete a contact proceed as follows:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Click on the **All Contacts** directory or on one of your private contact groups.
The contact data list with all contact entries opens.
- 3) Perform a long click on the desired contact entry to open the contact's context menu.
- 4) Select **Delete** from the context menu.

The dialog closes and the contact is removed from the contact list.


The dialog closes and the contact is removed from your private contact list.

3.6.3.6 How to Create a new Contact Group

Creating a new private group in Android.

How to configure a new contact group:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Select **Menu** 
The context menu of the **Contacts** view, the **Contacts Menu**, is displayed at the bottom.
- 3) Click on **Contacts Menu**.
The context menu of the contact view, the **Contacts Menu**, opens.
- 4) Select **New Group** from the context menu.
The input form for creating a new group opens.
- 5) Enter a group name in the **Name** input field. Under this name the group will be displayed in the **Contacts** view.
- 6) Enter a short description of the group members in the **Description** input field.
- 7) Click on **OK**.

The dialog closes and the new private group is integrated in the contact list under the specified name. The new private group is also added in the OpenScape UC Application.

NOTICE: You may have to synchronize your clients in the OpenScape UC Application for displaying the new group.

3.6.3.7 How to Add/Remove Contacts to a Contact Group

Adding/removing new contacts to/from a private contact group in Android.

NOTICE: You can integrate private contacts in your group directly. First, create private contacts in the **All Contacts** directory. Then, integrate them in the new groups you have defined via the **Move to group** function. In this way contacts need to be created only once and can simply be integrated in other groups. Integrating single, private contacts in your private contact list is described in chapter *How to Add a Contact manually*.

To add/remove further contacts to/from a contact group proceed as follows:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Perform a long click on the group to/from which you wish to add/remove contacts.

The context menu of this group opens.

- 3) Select **Move to group** from the context menu.

The contacts available in the **All Contacts** directory are displayed for selection.

- 4) Click in the selection fields of the contacts you wish to add/remove to/from the group.

Contacts to be added are then ticked off and contacts to be removed from the group are unticked.

- 5) Select **Menu** 

The context menu of the **Contacts** view, the **Contacts Menu**, is displayed at the bottom.

- 6) Select **Add/Remove Contacts** from the context menu.

The context menu closes and the selected contacts are added to the group or removed from it.

NOTICE: You may have to synchronize your clients in the OpenScape UC Application for displaying/deleting the new contacts in the group.

3.6.3.8 How to Edit a Contact Group

Editing a private contact group in Android.

To edit a contact group (rename it, change its description) proceed as follows:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
 - 2) Perform a long click on the desired group to open the group's context menu.
 - 3) Select **Edit** from the context menu.
- The data form of this group is displayed in editing mode.
- 4) Edit the desired entries.
 - 5) After you have performed the modifications, click on **OK**.

The data of the private group is changed and updated in the OpenScape UC Application.

NOTICE: You may have to synchronize your clients in the OpenScape UC Application for displaying the changed data of the group.

3.6.3.9 How to Delete a Contact Group

Deleting a private contact group in Android.

How to delete a contact group:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Perform a long click on the desired group to open the group's context menu.
- 3) Select **Delete** from the context menu.

The private contact group is removed from the contact view and from the OpenScape UC Application.

NOTICE: The contacts you have created in the group manually are deleted also. The contacts you have integrated in the group from the **All Contacts** directory remain in the **All Contacts** directory.

NOTICE: You may have to synchronize your clients in the OpenScape UC Application for removing the deleted group from the display.

3.6.3.10 How to Call a Contact from the Phone Address Book

Initiating a call from the phone address book of your Android mobile device via the OpenScape server.

How to call a contact from the phone directory of your mobile device via the OpenScape server.

Step by Step

1) Invoke the **Contacts** menu in the OpenScape Mobile Client.

2) Click on **Phone Address Book**.

All address book entries created on your mobile device that include a phone number or e-mail address are offered for selection.

3) Perform a long click on the desired address book entry.

The context menu of this address book entry opens.

4) Select **Call contact**.

5) The **Call Contact** dialog opens.

6) Select under **Number** the phone number for calling this subscriber.

7) Select under **Call me from this device** the device for initiating the call.

8) Click on **Call**.

The desired subscriber is called via the OpenScape UC Application.

NOTICE: If you select **Open** instead of **Call contact** in the context menu, you see the phone numbers available in this address book entry.

3.6.3.11 Searching for Contacts

Searching for a contact in Android.

You can use the **contact search** to find a specific contact. This contact may optionally be found in the global or your private address book. You can use either the contact's surname or first name as search criterion.

The **Find Contact** view offers the following options:

- Searching for a contact.
- Searching for a contact and adding him/her to the **All Contacts** directory.
- Searching for a contact and calling him/her directly.
- Searching for a contact and opening contact information for viewing.

3.6.3.12 How to Find a Contact

Finding a contact via the **Find Contact** function.

How to find a contact:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Click on **Find Contact**.
The **Find Contact** dialog opens.
- 3) Specify in the **Enter name of the contact to search** input field the second or first name of the contact you wish to find or the names' initials.
- 4) Use the combo box to select the address book you wish to search:
 - **Global Directory** if you look for a global contact in the OpenScape UC Application.
 - **Private Contact List** if you look for a private contact.
- 5) Click on **OK**.

The search starts.

When the search is complete, the search hits are displayed in the hit list.

NOTICE: If you enter initials and the ensuing search delivers too many hits, you may have to repeat searching with a larger number of initials.

3.6.3.13 How to Find a Contact and Add him/her to the Private Contact List

Finding a contact and adding him/her to your private contact list in Android.

To find a contact and add him/her to your private contact list proceed as follows:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Click on **Find Contact**.
The **Find Contact** dialog opens.
- 3) Specify in the **Enter name of the contact to search** input field the second or first name of the contact you wish to find or the names' initials.
- 4) Use the combo box to select the address book you wish to search:
 - **Global Directory** if you look for a global contact in the OpenScape UC Application.
 - **Private Contact List** if you look for a private contact.

- 5) Click on **OK**.

The search starts. When the search is complete, the search hits are displayed in the hit list.

- 6) Perform a long click on the contact you wished to find in the hit list.

The context menu associated to this contact opens.

- 7) Select **Add contact** from the context menu.

The dialog closes and the contact is added to your private contact list **All Contacts**.

3.6.3.14 How to Find and Call a Contact

Finding a contact and calling him/her in Android.

To find a contact and call him/her directly proceed as follows:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.

- 2) Click on **Find Contact**.

The **Find Contact** dialog opens.

- 3) Specify in the **Enter name of the contact to search** input field the second or first name of the contact you wish to find or the names' initials.

- 4) Use the combo box to select the address book you wish to search:

- **Global Directory** if you look for a global contact in the OpenScape UC Application.
- **Private Contact List** if you look for a private contact.

- 5) Click on **OK**.

The search starts. When the search is complete, the search hits are displayed in the hit list.

- 6) Perform a long click on the contact you wished to find in the hit list.

The context menu associated to this contact opens.

- 7) Select **Call** from the context menu.

The call is initiated.

3.6.3.15 How to Find a Contact and Display the Contact's Data

Looking for a contact and displaying his/her contact data

To find a contact and display his/her contact data proceed as follows:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Click on **Find Contact**.
The **Find Contact** dialog opens.
- 3) Specify in the **Enter name of the contact to search** input field the second or first name of the contact you wish to find or the names' initials.
- 4) Use the combo box to select the address book you wish to search:
 - **Global Directory** if you look for a global contact in the OpenScape UC Application.
 - **Private Contact List** if you look for a private contact.
- 5) Click on **OK**.

The search starts. When the search is complete, the search hits are displayed in the hit list.

- 6) Perform a long click on the contact you wished to find in the hit list.

The context menu associated to this contact opens.

- 7) Select **Open** from the context menu.

The contact details are displayed. Such details comprise the name and available phone numbers, the **e-mail address**, the **time zone** as well as the **location** and the **note**, which can be specified for presence setting.

3.6.3.16 How to Update the Contact View

Refreshing the contact view in Android.

To refresh the contact view proceed as follows:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.

- 2) Select **Menu** 

The context menu of the **Contacts** view, the **Contacts Menu**, is displayed at the bottom.

- 3) Click on **Contacts Menu**.

The context menu of the contact view, the **Contacts Menu**, opens.


- 4) Select **Refresh** from the context menu.

The contact view is updated.





3.6.4 Journal

Journal view in Android for the last 20 calls.



The journal view displays the last 20 calls in a call list.

Open the journal view from the **Contacts** main view via  > **Journal**. The journal view with the call entries is displayed.

An entry in the call list is structured as follows (from left to right): An icon to the left of the entries indicates the calls' status:

- An icon indicates the call's status:
 -  Inbound call, accepted
 -  Outbound call, successful
 -  Inbound call, not accepted
 -  Outbound call, unsuccessful
- Next to the status icons you find the name of the caller or callee and their phone number (if available).
- To the right of the entries in the call list appear date and time of the call.

The **Journal** view provides the following editing options:

- Via the journal view's context menu:  > **Journal Menu**
 - **Refresh** > Updating the representation of the journal view.
 - **Multi Selection** > The call entries are supplemented with a check box for marking the entry. After selecting an entry via this radio button you can apply a function to the entry from the associated context menu. Select the desired entries and invoke the context menu:  > **Journal Menu**. The following functions are offered in the context menu: **Remove selected Entry**, for deleting the selected entries; **Refresh** for updating the journal view; **Multi Selection** to cancel the multi-selection.
- Via the context menu of a call entry opened with a long click on the entry:
 - **Open** for opening the **Journal Entry** dialog to display data associated to the contact entry. In the **Journal Entry** dialog you can directly initiate a call to the phone number deposited there or delete the entry.
 - **Call** for directly initiating a call to the deposited phone number.
 - **Delete** to delete the journal entry.
- With a simple click on the call entry you can directly open the **Journal Entry** dialog and display data associated to the journal entry. In addition, this dialog enables invoking the following functions:
 - **Call** for directly initiating a call to the deposited phone number.
 - **Delete Journal Record** for deleting this journal entry.

The following chapters describe how to use the **Journal** view:

- **How to Update a Journal**
- **How to Initiate a Call via a Journal Entry**
- **How to Delete a Journal Entry**

3.6.4.1 How to Update a Journal

Refreshing the journal in Android.

How to refresh the journal:

Step by Step

1) Invoke the **Journal** view in the OpenScape Mobile Client.

2) Select **Menu** 

The context menu of the **Journal** view, the **Journal Menu**, is displayed at the bottom.

3) Click on **Journal Menu**.

The context menu of the contact view, the **Journal Menu**, opens.

4) Select **Refresh** from the context menu.

The journal view is updated.

3.6.4.2 How to Initiate a Call via a Journal Entry

Initiating a call via a journal entry in Android

To initiate a call via a journal entry proceed as follows:

NOTICE: Alternatively, you can initiate a call via the context menu associated to the journal entry if you wish to change the device for making the call. You can open the context menu with a long click on the journal entry. Select **Call** in the context menu.

Step by Step

1) Invoke the **Journal** view in the OpenScape Mobile Client.

The list of journal entries is displayed.

2) Click on the corresponding journal entry.

The **Journal entry** dialog opens.

- 3) Click on **Call**.

NOTICE: The default device the call will be started on is the selected preferred device. Use the context menu to temporarily change the device before making a call.

The **Call Contact** dialog closes and the call is initiated.

3.6.4.3 How to Delete a Journal Entry

Deleting a journal entry from the call journal in Android.

To delete a journal entry from your call journal proceed as follows:

NOTICE: Alternatively, you can delete a journal entry via the context menu associated to the journal entry. You can open the context menu with a long click on the journal entry. Then select **Delete** in the context menu.

Step by Step

- 1) Invoke the **Journal** menu in the OpenScape Mobile Client.

The list of journal entries is displayed.


- 2) Click on the corresponding journal entry.

The **Journal entry** dialog opens.


The context menu closes and the journal entry is deleted from the journal.

3.6.5 More...

The functions in the **More...** menu of the OpenScape Mobile Client.

Open the **More** view from the **Contacts** main view via  > **More....** The **More** view with its functions is displayed.

The following functions are provided on the mobile device via the **More** view:

- **Conferences**
 - Starting an Ad-hoc conference with a simple click on **Start Ad hoc Conference**.
 - Starting a scheduled conference you have created yourself with a simple click on a conference entry.
 - Changing the call direction Dial-In/Dial-Out for the conference participants with a simple click on a conference entry.
 - Updating the conference list via  > **Refresh**.

- **UC call**
 - Calling a subscriber via the OpenScape UC Application with a simple click on **UC call**.
- **Handover**
 - Transferring an active call to another device from your device list with a simple click on **Handover**.
- Invoking the setting functions with a simple click on **Settings**:
 - Selecting/deselecting the **Auto Refresh** option.
 - Selecting/deselecting the **Write Log File** option.
 - Selecting routing rules you have pre-defined via **Rules**.
 - Managing requests for displaying your presence statuses on other users' systems via **Subscriptions**.
 - Selecting a device as the preferred one from your device list via **Devices**.
 - Entering or changing the current location and/or the text for your presence information via **Profile**.
- **About**
 - Displaying information about the client version currently used and about the version of the currently active Facade server with a simple click on **About**.
- **Exit**
 - Closing the application OpenScape Mobile Client on the Android mobile device with a simple click on **Exit**.

The following chapters describe how to use the functions in the **More** view.




3.6.5.1 Conferencing Features

Performing Ad-hoc conferences in Android and starting scheduled conferences or displaying the conference data.

NOTICE: You cannot configure any new scheduled conferences via the OpenScape Mobile Client.

The **Conferences** menu includes the function of configuring and initiating a one-off conference, a so-called **Ad-hoc conference**. The list of all **scheduled conferences** you have created so far is displayed in addition.

The conference status icons used in this context have the following meaning:


-  Ad-hoc conference
-  Started conference
-  Currently inactive conference


You can trigger the following actions for **scheduled conferences**:

- A click on the conference entry displays the associated conference data. In there you can see the dial-in data (phone number and PIN) of this conference. In addition, you can change the Dial-In/Dial-Out status of the conference participants.

NOTICE: In this release of the OpenScape Mobile Client, no scheduled conferences can be created, edited or deleted. You can merely change the participants' Dial-In/Dial-Out status.

To change the call direction for the conference participants, click on the direction icon. This sets the respective other call direction.

Dial-In  : This participant dials into the conference. **Dial-**

Out  : This participant is called by the system.

You cannot change the conference PIN and the dial-in number. Both are defaulted by the OpenScape UC Application during the conference configuration.

- With a long click on the conference entry you can open the context menu of the scheduled conference. You can start the conference via the context menu.

3.6.5.2 How to Initiate an Ad-hoc Conference

Initiating an Ad-hoc conference in Android.

How to initiate an ad-hoc conference:

Step by Step

- 1) Invoke the **More...** view in the OpenScape Mobile Client.
The **More...** view opens.
- 2) In the **More...** view, click on the **Conferences** function.
The **Conferences** menu opens.
- 3) Click in the **Conferences** menu on the **Start Ad-hoc conference**.
The contact list for selecting the conference participants opens.

- 4) To select a conference participant, click in his/her entry on the conference icon.

NOTICE: When selecting the conference participants, please heed their telephone status.

The icons that indicate the contacts' telephone status have the following meaning:



Line busy



Line free



No status display possible

A participant selected for a conference is indicated with a tick.


- 5) Perform a long click on the entry of the selected conference participant to set details. You have the following options:
- Selecting the phone number under which the participant shall be called in case of Dial-Out.
 - Determining that the participant needs to dial into the conference by himself/herself.

The context menu to set details for this contact opens.

- 6) Select one of the above options.
- 7) Click on **OK**.

Your settings become valid and the context menu closes.

- 8) If required, repeat the actions as of step 4. for all participants you wish to invite for the conference.

- 9) Click on .

The **Start conference** function is displayed at the bottom of the **Start Conference** menu.

- 10) Click on the **Start conference** function.




The call to the selected conference participants is initiated.

3.6.5.3 How to Open a Conference Entry

Opening a conference entry you have created in Android to see the conference data (dial-in number, PIN).

To open a conference entry you have created proceed as follows:

Step by Step

- 1) Invoke the **More...** view in the OpenScape Mobile Client.
The **More...** view opens.
- 2) In the **More...** view, click on the **Conferences** function.
The **Conferences** menu opens.
- 3) In the **Conferences** menu, click on the conference entry the data of which you wish to see.
The dialog with the conference data of this conference opens.
- 4) In the Conference dialog you have the following additional operating options:
 - You can change the dialing direction (Dial-In  /Dial-Out ) of the single conference participants. To do this, click the dialing icon of the participants for whom this is desired.
 - You can start the conference from this dialog directly. To do this, click on the **Start conference** button.
- 5) Click on **Back**  to leave the dialog again.
You return to the **Conferences** menu.

3.6.5.4 How to Start a Conference

Starting a scheduled conference you have created in Android.

To start a conference you have created, proceed as follows:

Step by Step

- 1) Invoke the **More...** view in the OpenScape Mobile Client.
The **More...** view opens.
- 2) In the **More...** view, click on the **Conferences** function.
The **Conferences** menu opens.
- 3) Perform a long click on the conference entry you wish to start a conference with.
The context dialog of this conference opens.
- 4) Select the **Start conference** function from context dialog.
The conference starts.

3.6.5.5 How to Make a UC Call

Calling any subscriber via the OpenScape UC Application in Android.

To call any subscriber via the OpenScape UC Application proceed as follows:

Step by Step

- 1) Invoke the **More...** view in the OpenScape Mobile Client.
The **More...** view opens.
- 2) In the **More...** view, click on the **UC call** function.
The **UC call** dialog opens.
- 3) Enter the phone number you wish to call in the input line.
- 4) Use the **Select device** combo box to select a device from which you wish to make the call.



- 5) Click on the receiver icon to initiate the call.

The call is initiated and the **UC call** dialog closes.

3.6.5.6 How to Transfer a Call with the Handover Feature

Transferring an active call to another phone number or another device from your device list in Android.

NOTICE: You can use the **Handover** feature only if it is supported by your terminal device as well as your provider.

An outbound call must have been initiated via the OpenScape UC Application (for example via UC call or via one of the web clients) for handing it over to another device from your device list.

To transfer an active call to another phone number or another device from your device list, execute the following steps in the **Handover** dialog:

Step by Step

- 1) Invoke the **More...** view in the OpenScape Mobile Client.
The **More...** view opens.
- 2) In the **More...** view, click on the **Handover** function.
The **Handover** dialog opens.
- 3) Use the **Select device** combo box to select a device from your device list to transfer the call to.
- 4) Click on **OK**.

The selected device is called and the **Handover** dialog closes. As soon as you accept the call on the selected device you can resume it on this device without interruptions.

3.6.5.7 Settings

Functions in the Android menu **More... > Settings**.

You can invoke the following functions in the **Settings** menu:

- **Auto Refresh**
When you select the **Auto Refresh** option, the display is updated each time you change the view.
- **Write Log File**
This option serves for creating a log file. In the log file, transaction processes of the mobile phone are logged and written on the device's SD board. A log file can only be created if an SD board is available in the device. You can use log data for analyzing possible problems.
- **Rules**
Serves for selecting a routing rule for your incoming phone calls. To select a rule you need to pre-define it via another client of the OpenScape UC Application.
- **Subscriptions**
This function lets you answer and manage requests by OpenScape users as regards displaying your telephone and presence status on their side. Such requests are automatically generated in the OpenScape Web Client or OpenScape Desktop Client Enterprise Web Embedded Edition if other users integrate your address data in their address list.
- **Devices**
From this menu you select the device you wish to prefer for your current communication.
- **Profile**
On the input screen of this dialog you can display the data of your **Location** and the status text (under **Note**) for the currently set status and edit such data. Changed data is copied to the presence settings and contact information dialogs in the OpenScape Desktop Client Enterprise Web Embedded Edition and OpenScape Web Client. Other OpenScape users are thus quickly enabled to see the updated data.

3.6.5.8 Setting the Update Mode to Manual or Automatic


Setting the update mode in Android.

When you select the **Auto Refresh** option, the display is updated each time you change the view.

How to set the update mode to manual or automatic:

Step by Step

- 1) Invoke the **More...** view in the OpenScape Mobile Client.
The **More...** view opens.

- 2) In the **More...** view, click on the **Settings** view.
The **Settings** view opens.
- 3) Select **Auto Refresh** to activate/deactivate the automatic update.
The automatic update is enabled/disabled.
- 4) Click on **Back**  to return to the **Settings** view.
The setting for the automatic update mode is enabled/disabled.

3.6.5.9 How to Create a Log File


Creating a log file in Android.

In the log file, transaction processes of the mobile phone are logged and written on the device's SD board. You can use log data for analyzing possible problems.

NOTICE: A log file can only be created if an SD board is available in the device.

How to create a log file:

Step by Step

- 1) Invoke the **More...** view in the OpenScape Mobile Client.
The **More...** view opens.
- 2) In the **More...** view, click on the **Settings** view.
The **Settings** view opens.
- 3) Select the **Write Log File** option to enable/disable data logging.
Automatic data logging is enabled/disabled.
- 4) Click on **Back**  to return to the **Settings** view.
Log file output is this enabled/disabled.

3.6.5.10 How to Change a Rule

Activating or deactivating a routing rule for handling your calls in Android.

Prerequisites

- Before activating or deactivating a rule, you must have defined at least one rule in your OpenScape Desktop Client or OpenScape Web Client.

How to activate or deactivate a rule for handling your calls:

Step by Step

- 1) Invoke the **More...** view in the OpenScape Mobile Client.
The **More...** view opens.
- 2) In the **More...** view, click on the **Settings** view.
The **Settings** view opens.
- 3) Click on the **Rules** function.
The **Rules** dialog opens.
- 4) Select a rule from the offered routing rules. You can also completely deactivate applying a routing rule **<Deactivate rule>**.

The selected rule becomes active or applying a rule is generally disabled and the **Rules** dialog closes.




3.6.5.11 Subscriptions





Managing subscriptions of users who wish to see your phone and presence status in Android.

This function lets you answer and manage requests by OpenScape UC Application users as regards displaying your telephone and presence status on their side. Such requests are generated in the OpenScape Desktop Client Enterprise Web Embedded Edition or in the OpenScape Web Client and can then be answered and managed via these clients.

NOTICE: You cannot create requests as to viewing the telephone and presence status at other users' via the OpenScape Mobile Client.

This dialog displays all current request statuses and the options to edit them. The respectively set request statuses are divided in the following categories:

- **Pending**
Under this heading you find all OpenScape UC Application users whose requests you have not answered yet. Besides the name of the requesting user you see the icons for reacting to this request:
 -  Accept subscription
 -  Block subscription
 -  Reject subscription
- **Accepted**
Under this heading you find a list of all OpenScape UC Application users you have allowed to see your phone and presence status. Besides the name of the requesting user you see the icons for reacting to this request:

-  Block subscription
-  Reject subscription
- **Blocked**
Under this heading you find a list of all OpenScape users you have currently not permitted to see your phone and presence status. Besides the name of the requesting user you see the icons for reacting to this request:
 -  Accept subscription
 -  Reject subscription

3.6.5.12 Options for Handling Subscriptions

Editing subscriptions of users who wish to see your phone and presence status in Android.

Besides the displayed user names the subscription list also shows icons for processing requests.

Accept subscription

Click on this icon if you wish to allow the requesting OpenScape user to see your telephone and presence status. This OpenScape user is then simultaneously moved to the **Accepted** category.

NOTICE: You can change this setting by clicking the **Block** or **Reject subscription** icon for an OpenScape user in the **Accepted** category.

Block subscription

Click on this icon if you wish to currently disallow the requesting OpenScape user to see your telephone and presence status. This OpenScape user is then simultaneously moved to the **Blocked** category.

NOTICE: You can change this setting by clicking the **Accept** or **Reject subscription** icon for an OpenScape user in the **Blocked** category.


Reject subscription

Click on this icon if you wish to disallow the requesting OpenScape user to see your telephone and presence status. This OpenScape user is removed from the list and must request seeing your telephone and presence status at a later date again.

3.6.5.13 Administering the preferred Device

Selecting the preferred device from the list of your devices and editing your device list in Android.

The preferred device is the terminal you wish to use for your current communication. All incoming calls are routed to this device and outgoing calls are initiated via this device.

NOTICE: You select the device to be used as the preferred one via the Contacts or Journal view. Click on the device icon . You find this icon in the display's top section. You find more information about this in section: *How to Change the Selection of the preferred Device*

The **Devices** view offers the following options:


- **Adding a new device to the device list**
- **Editing a device**
- **Deleting a device**

3.6.5.14 How to Select a preferred Device

Selecting a device as the preferred one from the device list in Android.

To select a device as the new preferred one proceed as follows:

Step by Step

- 1) Invoke the **More...** view in the OpenScape Mobile Client.
The **More...** view opens.
- 2) In the **More...** view, click on the **Settings** view.
The **Settings** view opens.
- 3) Click on the **Devices** function.
The **Select device** dialog opens.
- 4) Click on  **Devices**.

The **Devices** entry unfolds and the list of your devices is displayed.

- 5) Click on the entry of the device you wish to specify as the preferred one.

The **Edit device** dialog opens.

- 6) Click in the field next to **Preferred device** to select this option.
- 7) Select the device to serve as the preferred one from the device list.
- 8) Select **Preferred Device** or, on the iPhone, **Make Preferred Device**.

The selected device is used as preferred device.

3.6.5.15 How to Add a new Device to the Device List

Adding a new device to the device list in Android.

To add a new device to the device list proceed as follows:

Step by Step

- 1) Invoke the **More...** view in the OpenScape Mobile Client.


The **More...** view opens.

- 2) In the **More...** view, click on the **Settings** view.

The **Settings** view opens.

- 3) Click on the **Devices** function.

The **Select device** dialog opens.

- 4) Click on .

The **Devices** button appears in the bottom section of the view.

- 5) Click on the **Devices** button.

The **Devices** context menu opens.

- 6) Select **New Device** from the context menu.

The **New Device** dialog opens.

- 7) Enter the following information in this dialog's fields:

- Name: <Enter a unique name>
- **Address:** (example Europe) +491710007222
- **Address:** (Example USA) +14084921234
- **RNA** (Ring No Answer): Use this combo box to specify how long this device shall ring before the call is forwarded. The following options are available: System default = ring time before the call is forwarded defaulted by the system, 15 seconds, 30 seconds, 45 seconds or Unlimited = no forwarding.

- 8) Click **OK**.

The new device is integrated in the device list and the **New Device** dialog closes.


3.6.5.16 How to Edit Device Settings

Editing a device's settings in Android.

NOTICE: You can edit only settings of devices you added to the list yourself.

How to edit a device's settings:

Step by Step

- 1) Invoke the **More...** view in the OpenScape Mobile Client.
The **More...** view opens.
 - 2) In the **More...** view, click on the **Settings** view.
The **Settings** view opens.
 - 3) Click on the **Devices** function.
The **Select device** dialog opens.
 - 4) Click on  **Devices**.
The **Devices** entry unfolds and the list of your devices is displayed.
 - 5) Click on the entry of the device the settings of which you wish to delete.
The **Edit device** dialog opens in editing mode..
 - 6) Change the desired data in the displayed form.
 - 7) Click on **OK**.
- The data of the selected device are updated and the **Edit device** dialog closes.

3.6.5.17 How to Delete a Device

Deleting a device from the device list in Android.

NOTICE: You can remove only devices you added to the list yourself.

To delete a device from the device list proceed as follows:

Step by Step

- 1) Invoke the **More...** view in the OpenScape Mobile Client.

The **More...** view opens.

- 2) In the **More...** view, click on the **Settings** view.

The **Settings** view opens.

- 3) Click on the **Devices** function.

The **Select device** dialog opens.

- 4) Click on  **Devices**.

The **Devices** entry unfolds and the list of your devices is displayed.

- 5) Click on the entry of the device you wish to delete.

The **Edit device** dialog opens in editing mode..

- 6) Click on **Delete device**.

The selected device is removed from the device list and the **Edit device** dialog closes.

3.6.5.18 How to Change Profile Data for Presence Settings

Changing your own profile data for the presence setting in the OpenScape UC Application in Android.

To activate or deactivate a rule for handling your calls proceed as follows:

Step by Step

- 1) Invoke the **More...** view in the OpenScape Mobile Client.

The **More...** view opens.

- 2) In the **More...** view, click on the **Settings** view.

The **Settings** view opens.

- 3) Click on the **Profile** function.

The **Profile** dialog opens.

- 4) Enter the desired texts or change the entries under:

- **Location** to specify the current location.
- **Note** to update the status text.

- 5) Click on **OK**.

The entered/changed texts are transmitted to the OpenScape UC Application and the **Profile** dialog closes. In the OpenScape UC Application they are copied to the settings dialog for your private presence data. Displaying your presence data to other OpenScape UC Application users is now up to date.


3.6.5.19 How to Display Information about the Application

Displaying the name, version number and license information of the application in Android.

How to display the name, version number and license information of the application:

Step by Step

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Click on **About**.
The information is displayed.

- 3) Click on **Back**  to return to the **More...** view.

3.6.5.20 Closing OpenScape Mobile Client

Shutting down the OpenScape Mobile Client in Android.

How to close the OpenScape Mobile Client:

Step by Step

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Click on **Exit**.
A confirmation dialog opens.

- 3) Click on **Yes**.
The OpenScape Mobile Client shuts down.

4 Nokia and Windows Mobile Devices

Using OpenScape Mobile Client on Nokia and other mobile devices with Windows operating systems.

In the following we describe how to use OpenScape Mobile Client on Nokia and other mobile devices with Windows operating systems.

4.1 Application Requirements for Nokia and other Mobile Devices with Windows Operating Systems

Application requirements for using OpenScape Mobile Client on Nokia and other mobile devices with Windows operating systems.

The application requires an Enterprise Mobile License on the OpenScape UC Application and can be used on the following Windows Mobile versions:

- Windows Mobile 5 Phone Edition
- Windows Mobile 6.x Professional

4.2 Virus Scanners for Nokia and Windows Mobile Devices

We recommend the anti-virus program F-Secure Mobile Security™ for Windows mobile devices that use Windows Mobile 5.0, Windows Mobile 6 Professional or Windows Mobile 6.1 Professional as operating system.

Suitable anti-virus programs for all other mobile phone operating systems are still being tested. We can therefore not recommend a special virus scanner for such mobile phones.

4.3 How to Install an Applet on the Nokia or Windows Mobile Device

Installing the applet on Nokia E-Series and Windows mobile devices.

In the following we describe how to install an applet on Nokia E-Series and Windows mobile devices.

NOTICE: Nokia E-Series and Windows mobile devices access a specific web site of the Facade server for installing the OpenScape Mobile Client.

Step by Step

- 1) Open the WEB-Browser on your device.
- 2) To download the applet version appropriate for your mobile device, enter the following internet address in the browser:

```
http://<IP address or server name of the Facade  
server>:8081/download
```

NOTICE: Your system administrator provides the address data for the Facade server.

- 3) Select the applet appropriate for your mobile device from the download area.
- 4) Answer a program prompt on your device by specifying that you need an installation package.

Download and installation of the selected package on the device start automatically. Subsequently, you can log on to the OpenScape UC Application.

4.4 How to Start the Application on the Nokia or Windows Mobile Device

Starting the applet on the Nokia or Windows mobile device.

To start the applet on the Nokia or Windows mobile device proceed as follows:

Step by Step

- 1) Click on the OpenScape Mobile Client program icon on your mobile device.
- 2) Log on to the OpenScape UC Application.

- **User name:** <complete OpenScape UC Application user name in the format: USER NAME@DOMAIN>

NOTICE: If configured in the OpenScape UC Application you can also use the Windows account for logging on. You then enter the user name in the format **<domain>\<user name>**.

- **Password:** <password>
- **Server:** http://<IP address or server name of the Facade server>:8081/axis/services

NOTICE: Your system administrator provides the logon data.

- 3) Click on **Login**.

The application starts.

4.5 How to Update the Application on the Nokia or Windows Mobile Device

Updating the applet on Nokia E-Series and Windows mobile devices.

To update the applet on the Nokia or Windows mobile device proceed as follows:

NOTICE: Nokia E-Series and Windows mobile devices access a specific web site of the Facade server for installing the OpenScape Mobile Client.

Step by Step

- 1) Open the web browser on your mobile device to install a new version of the applet.
- 2) To download the new applet version for your mobile device, enter the following internet address in the browser:

```
http://<IP address or server name of the Facade  
server>:8081/download
```

NOTICE: Your system administrator provides the address data for the Facade server.

- 3) Answer a program prompt on your device by specifying that you need an update package.
- 4) Select the new version of the applet appropriate for your mobile device in the download area.

Download and update of the selected package on the device start automatically. After the update you can log on as usual.

4.6 Operation

The OpenScape Mobile Client features are the same for all supported mobile phone platforms as far as possible. However, the menu structures slightly deviate from each other or are displayed in different views on some platforms.

The following views are available:

Contacts

The view is the main view to which you can return from the other views. Here you can create, edit, call or delete contacts.

Find Contact (directory search)

You can use the **Directory Search** view to find a specific contact. You can look for contacts by entering a contact name in the global address directory as well as in your private address book.

Journal

The **Journal** view displays the last 20 incoming, outgoing, and missed calls.

Devices

The **Devices** view opens your terminal-device list. In there you can add a terminal device. Furthermore, you can select a device as the one you prefer for the one-number service (ONS).

Conferences

You can manage your conferences via this view.

More...

The **More...** view provides the following options:

- Under **Call** you can dial a phone number not contained in your contact list. This number is dialed via the one-number service, so that your preferred device is used.
- Under **Handover to** you can transfer an active call to another terminal device or to another extension. The device can be of your or somebody else's extension.

NOTICE: You can use the **Handover** feature only if it is supported by your terminal device as well as your provider.

Only Class-A devices are principally able to simultaneously use a voice and the data connection.

Please note that some devices are Class-A only in the UMTS(3G)/GSM combination, but are Class-B in case of GPRS(2G)/GSM.

Consequently, these devices are only capable of using both connections simultaneously if a 3G connection exists.

Supported devices:

Class-B: iPhone 2G, Nokia E61i, E65, E51, 6720, BlackBerry 8100, 8120, 8800, 8820, 8900, 9000, 9700.

Class-A: iPhone 3G(S), iPhone 4G(S), Nokia E52, E72.

In case of devices not listed above you can consult the associated device specifications for details.

- Under **Select Status** you can invoke the list of status options for your presence display.
- Under **Setting a Rule** you can activate or deactivate a rule for handling your calls.
- Via **Subscriptions** (for iPhone and Android only) you can answer and manage requests by OpenScape users who wish to see your telephone and presence status on their side.

- Under **Settings** you can display user information, set the update mode to manual or automatic and view an error protocol.

NOTICE: If you have set the **Auto Refresh** feature, the display is updated each time you change the view.

Exit

Select this option to close the OpenScape Mobile Client.

4.6.1 Contacts

Contacts are the address items you entered in your private contact lists on the OpenScape server. Contacts can be combined in groups. The contact view of the OpenScape UC Application represents these groups. The group **Standard** is a defaulted group that displays all of your private contacts.

The **Contacts** view offers the following options:

- **Calling a contact**
- **Adding a contact manually**
- **Opening a contact**
- **Editing a contact**
- **Deleting a contact**
- **Calling a contact from the phone directory (with Android OS only)**
- **Initiating an Ad-hoc conference**
- **Creating a group**
- **Adding a contacts group**
- **Editing the group**
- **Deleting the group**

4.6.1.1 How to Call a Contact

Calling a contact.

To call a contact proceed as follows:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Select the contact to be called.

NOTICE: When selecting the conference participants, please heed their telephone status.

The icons that indicate the contacts' telephone status have the following meaning:



Line busy



Line free



No status display possible

- 3) Select **Call....**

The dialog for making calls opens.

- 4) If the contact has several devices, select one of them in the dialog under **Number:**.
- 5) In the **Call me on my device** field use the combo box to select one of your devices for making a call.

The call is initiated.

4.6.1.2 How to Add a Contact Manually

Adding a new contact to the contact list.

To add a new contact manually proceed as follows:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Press **Manual Input**.

The **New Contact** dialog opens.

- 3) Enter the contact data manually.
- 4) Click on **OK**.

The dialog closes and the contact is added to your OpenScape contact list.

4.6.1.3 How to Open a Contact

Displaying data of an available contact.

To open a contact proceed as follows:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Pick the desired contact via **Select**.
- 3) Select **Open**.

The contact details are displayed. This information includes the data **time zone**, **location**, **note** as well as the group memberships.

4.6.1.4 How to Edit a Contact

Editing an available contact.

To edit a contact proceed as follows:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Pick the contact to be edited via **Select**.
- 3) Select **Edit....**

The **Edit contact** dialog opens.

- 4) Perform the desired modifications.
- 5) Click on **OK**.

The dialog closes and the contact is changed in your OpenScape contact list.

4.6.1.5 How to Delete a Contact

Deleting a contact

To delete a contact proceed as follows:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Pick the contact to be deleted via **Select**.
- 3) Select **Delete**.
- 4) Click on **OK**.

The dialog closes and the contact is removed from your OpenScape contact list.

4.6.1.6 How to Create a new Contact Group

Configuring a new contact group.

To configure a new contact group proceed as follows:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Move to **New group**.
- 3) Enter the name of the new group.
- 4) Click on **Save**.

The new contact group has been defined and added to the OpenScape contact list.

NOTICE: You may have to synchronize your OpenScape contact list.

4.6.1.7 How to Add Contacts to a Contact Group

Adding a new contact to a contact group

To add contacts to a contact group proceed as follows:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Move to the desired group.
- 3) Move to **Add Contact**.
- 4) Select the subscribers you wish to add to the group from your OpenScape contact list.
- 5) Click on **Save**.

The contacts are added to the group.

NOTICE: You may have to synchronize your OpenScape contact list.

4.6.1.8 How to Edit a Contact Group

Editing a contact group.

To edit a contact group proceed as follows:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Move to the desired group.
- 3) Move to **Edit group**.
- 4) Change the name of the selected group.
- 5) Click on **Save**.

The name of the group is changed and updated in the OpenScape contact list.

NOTICE: You may have to synchronize your OpenScape contact list.

4.6.1.9 How to Delete a Contact Group

Deleting a contact group.

To delete a contact group proceed as follows:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Move to the desired group.
- 3) Move to **Delete group**.
- 4) Click on **Save**.

The contact group has been removed from the OpenScape contact list.

NOTICE: The contacts that were members of the deleted contact group are still present in the OpenScape contact list.

NOTICE: You may have to synchronize your OpenScape contact list.

4.6.1.10 How to Initiate an Ad-hoc Conference

Initiating an Ad-hoc conference.

To initiate an Ad-hoc conference proceed as follows:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Pick the desired contacts via **Select**.

NOTICE: When selecting the conference participants, please heed their telephone status.

The icons that indicate the contacts' telephone status have the following meaning:



Line busy



Line free



No status display possible

- 3) Select **Conference**.

The **Start Ad hoc Conference** window opens.

- 4) If the contacts have several devices, select one of them for each contact in the dialog under **Number**.

NOTICE: In case of scheduled conference the members' device cannot be selected. If required, the single members are always called on their ONS number.

- 5) If required, change the dial-in status.

The dial-in status lets you control whether a conference member needs to dial in himself/herself or is called automatically at the start of the conference.

- 6) In the **Call me on my device** field use the combo box to select one of your devices for the conference.

NOTICE: As conference member you can view the other members' presence and media status; however, you cannot see whether the members are connected to the conference. A scheduled conference is shown in the contact list in the frame "Active conferences".

In this release of the OpenScape Mobile Client, no scheduled conferences can be created, edited or deleted. You can only change the participants' Dial-In/Dial-Out status.

The ad-hoc conference is initiated.

4.6.2 Directory Search

You can use the **directory search** to find a specific contact. In this process, the global and your private address book are involved in the search. You can use either the contact's surname or first name as search criterion.

The **Directory Search** view offers the following options:

- **Finding a contact**
- **Finding and adding a contact**
- **Finding and calling a contact**
- **Finding and opening a contact**

4.6.2.1 How to Find a Contact

Looking for a contact by directory search.

To find a contact proceed as follows:

Step by Step

- 1) Invoke the **Directory Search** menu in the OpenScape Mobile Client.
- 2) To start searching, enter the first name, surname or some initials in the input line.

You see a list of search hits.

NOTICE: If you enter initials and the ensuing search delivers too many hits, you may have to repeat searching with a larger number of initials.

4.6.2.2 How to Add a Contact to the Contact List

Looking for a contact and adding him/her to your OpenScape contact list.

To find a contact and add him/her to your OpenScape contact list proceed as follows:

Step by Step

- 1) Invoke the **Directory Search** menu in the OpenScape Mobile Client.
- 2) To start searching, enter the first name, surname or some initials in the input line.

NOTICE: If you enter initials and the ensuing search delivers too many hits, you may have to repeat searching with a larger number of initials.

You see a list of search hits.

- 3) Mark the desired contact entry with **Select**.
- 4) Select **Add**.
- 5) Click on **OK**.

The dialog closes and the contact is added to your OpenScape contact list.

4.6.2.3 How to Find and Call a Contact

Looking for a contact and calling him/her

To find a contact and call him/her proceed as follows:

Step by Step

- 1) Invoke the **Directory Search** menu in the OpenScape Mobile Client.
- 2) To start searching, enter the first name, surname or some initials in the input line.

NOTICE: If you enter initials and the ensuing search delivers too many hits, you may have to repeat searching with a larger number of initials.

You see a list of search hits.

- 3) Mark the desired contact entry with **Select**.
- 4) Select **Call...**

The dialog for making calls opens.

- 5) If the contact has several devices, select one of them in the dialog under **Number:**.
- 6) In the **Call me on my device** field use the combo box to select one of your devices for making a call.

The call is initiated.

4.6.2.4 How to Find a Contact and Display Contact Data

Looking for a contact and displaying his/her contact data

To find a contact and display his/her contact data proceed as follows:

Step by Step

- 1) Invoke the **Directory Search** menu in the OpenScape Mobile Client.
- 2) To start searching, enter the first name, surname or some initials in the input line.

NOTICE: If you enter initials and the ensuing search delivers too many hits, you may have to repeat searching with a larger number of initials.

You see a list of search hits.

- 3) Mark the desired contact entry with **Select**.
- 4) Select **Open**.
- 5) Click on **OK**.

The contact details are displayed. This information includes the data **time zone**, **location**, **note** as well as the group memberships.

4.6.3 Journal

The journal view displays the last 20 incoming, outgoing, and missed calls. The type of journal entry (incoming, outgoing, missed) displays at the left of each number in the Journal.

The **Journal** view offers the following options:

- **Updating a Journal**
- **Calling a phone number**
- **Calling a contact**
- **Deleting a journal entry**

4.6.3.1 How to Update a Journal

Refreshing the journal

To refresh the journal proceed as follows:

Step by Step

- 1) Invoke the **Journal** menu in the OpenScape Mobile Client.
- 2) Select **Refresh**.

The journal's content is updated.

4.6.3.2 How to Call a Phone Number from the Journal

Calling a phone number from the OpenScape journal.

To call a phone number from your OpenScape journal proceed as follows:

Step by Step

- 1) Invoke the **Journal** menu in the OpenScape Mobile Client.
- 2) Select the phone number you wish to call.
- 3) Select **Call....**

The dialog for making calls opens.

- 4) In the **Call me on my device:** field, select the device you want to use to make the phone call from.

The default device the call will be started on is the selected preferred device.
Use the combo box to temporarily change the device before making a call.

The call is initiated.

4.6.3.3 How to Call a Contact from the Journal

Calling a contact from your OpenScape journal.

To call a contact from your OpenScape journal proceed as follows:

Step by Step

- 1) Invoke the **Journal** menu in the OpenScape Mobile Client.
- 2) Select the contact you wish to call.
- 3) Select **Call....**

The dialog for making calls opens.

- 4) If the contact has several devices, select one of them in the dialog under **Number:**.

- 5) In the **Call me on my device:** field, select the device you want to use to make the phone call from.

The default device the call will be started on is the selected preferred device.
Use the combo box to temporarily change the device before making a call.

The call is initiated.

4.6.3.4 How to Delete a Journal Entry

Deleting a journal entry from your OpenScape journal.

To delete a journal entry from your OpenScape journal proceed as follows:

Step by Step

- 1) Invoke the **Journal** menu in the OpenScape Mobile Client.
- 2) Select the journal entry you wish to delete.
- 3) Select **Delete**.

The journal entry is deleted from the journal.

4.6.4 Devices

Select **Devices** in the contact view to display the devices list.

The **Devices** view offers the following options:

- **Selecting the preferred device**
- **Adding a new device to the device list**
- **Editing a device**
- **Deleting a device**

4.6.4.1 How to Select a Preferred Device

Selecting another device from the device list.

To select another device from the device list proceed as follows:

Step by Step

- 1) Invoke the **Devices** menu in the OpenScape Mobile Client.
- 2) Select the device to serve as the preferred one from the device list.
- 3) Select **Preferred Device** or, on the iPhone, **Make Preferred Device**.

The selected device is used as preferred device.

4.6.4.2 How to Add a new Device to the Device List

Adding a new device to device list

To add a new device to the device list proceed as follows:

Step by Step

- 1) Invoke the **Devices** menu in the OpenScape Mobile Client.
 - 2) Select **New....**
The **New Device** dialog opens.
 - 3) Enter the following information in this dialog's fields:
Name: <Enter a unique name>
Address:+491710007222 (example Europe)
Address:+14084921234 (example USA)
 - 4) You can set the maximum ring time on this device via the **RNA** radio button:
0 (infinite ring time)
 - 5) Click on **OK**.
- The window closes and the device list refreshes automatically.

4.6.4.3 How to Edit Device Settings

Editing a device's settings.

To edit a device's settings proceed as follows:

Step by Step

- 1) Invoke the **Devices** menu in the OpenScape Mobile Client.
 - 2) Pick the device to be edited via **Select**.
 - 3) Select **Edit....**
The **Edit device** dialog opens.
 - 4) Change the fields in this dialog as desired.
 - 5) You can set the maximum ring time on this device via the **RNA** radio button:
0 (infinite ring time)
 - 6) Click on **OK**.
- The window closes and the device list refreshes automatically.

4.6.4.4 How to Delete a Device

Deleting a device from the device list.

To delete a device from the device list proceed as follows:

Step by Step

- 1) Invoke the **Devices** menu in the OpenScape Mobile Client.
- 2) Pick the device to be deleted via **Select**.

- 3) Select **Delete....**
- 4) Click on **OK**.




The device is deleted and the device list refreshes automatically.

4.6.5 Conferencing Features

Conferencing features in mobile devices with Windows/Nokia operating system.

The **Conferences** view displays a list of all conferences you have created so far.

The conference status icons used in this context have the following meaning:

-  Ad-hoc conference
-  Started conference
-  Currently inactive conference

NOTICE: You cannot configure any new scheduled conferences via the OpenScape Mobile Client.

The context menu of a scheduled conference features the following options:

- **Open** to display the details of a conference.
- **Start Conference** to open the dialog for starting a conference.

You can change the dial-in status of a scheduled-conference participant via his/her context menu. The dial-in status lets you control whether a conference member needs to dial in himself/herself or is called automatically at the start of the conference.

4.6.5.1 Opening a Conference Entry

Opening an available conference entry for displaying conference data.

How to display a conference entry:

Step by Step

- 1) Invoke the **Conferences** menu in the OpenScape Mobile Client.
- 2) Pick a conference via **Select**.
- 3) Select **Open**.

The conference details are displayed.

4.6.5.2 How to Start a Conference

Starting an available conference.

To start an available conference proceed as follows:

Step by Step

- 1) Invoke the **Conferences** menu in the OpenScape Mobile Client.
- 2) Pick a conference via **Select**.
- 3) Select **Start**.

The scheduled conference is initiated.

4.6.6 More...

The functions in the **More...** menu of the OpenScape Mobile Client.

The following functions are provided on the mobile device via the **More...** menu:

- Call
- Handover...
 - ... to another device from your device list
- Set status
- Set rule
- Settings
 - User information with: set current time zone, open error report and display application infos.
 - Refresh automatically/manually

4.6.6.1 How to Make a Call

Dialing a phone number not contained in your contact list.

To dial a phone number not contained in your contact list proceed as follows:

Step by Step

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Enter the phone number you want to call.
- 3) In the **Call me on my device:** field, select the device you want to use to make the phone call from. The default device the call will be started on is the selected preferred device. Use the combo box to temporarily change the device before making a call.
- 4) Press the **OK** button.

The call is initiated.

4.6.6.2 How to Hand Over a Call

Transferring a call to another phone number or another device from your device list.

NOTICE: You can use the **Handover** feature only if it is supported by your terminal device as well as your provider.

To transfer a call to another phone number or another device from your device list, execute the following steps in the **Handover** dialog:

Step by Step

- 1) Open the **Handover** dialog to select a name, phone number or an individual device.
- 2) Then, execute one of the following steps:
 - Enter an extension number in the **Handover** field and push the **OK** button.
 - Push the **Own Device** button and select the device you want to receive the call.
- 3) Press the **OK** button.

The call is transferred.

4.6.6.3 Selecting the Presence Status

Setting or changing your own presence status.

To set or change your presence status proceed as follows:

Step by Step

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Select the **Select Status** feature.
- 3) Select the desired status:
 - **Available**
 - **Be right back**
 - **Busy**
 - **In a meeting**
 - **Do not disturb**
 - **Unavailable**

4) Press **Quit**.

Your OpenScape UC Application contacts can now see the selected presence status at the bottom screen margin.

4.6.6.4 Routing Rules

Selecting a routing rule pre-defined on the OpenScape UC Application via the OpenScape Mobile Client.

The active rule is marked by a star. If a rule is activated that you do not want to use, deselect the activated rule and select a different rule.

If a rule is set, the rule symbol is displayed in the status bar of every screen in the OpenScape Mobile Client.

4.6.6.5 How to Set a Rule

Activating or deactivating a rule for handling your calls.

Prerequisites

- Before activating or deactivating a rule, you must have defined at least one rule in your OpenScape Desktop Client or OpenScape Web Client.

To activate or deactivate a rule for handling your calls proceed as follows:

Step by Step

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Select **Set rule**.
- 3) Select the rule you wish to activate or deactivate.
- 4) Click on **Save**.

The selected rule is activated or deactivated.

4.6.6.6 Settings

More functions in the **More...** menu under **Settings**.

You can invoke the following functions in the **Settings** menu:

- **User Information**
 - **Set current time zone**
 - Error log
 - About
- **Options > Auto Refresh**

4.6.6.7 User Information

Summary of the functions in the menu **More... > Settings > User Information**.

You can invoke the following functions in the **User Information** menu:

- **Set current time zone**
- **Display error report**
- **Display information**

4.6.6.8 User Information - How to Set the Current Time Zone

Setting the current time zone via the **User Information** function.

To set the current time zone proceed as follows:

Step by Step

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Open the **Settings** menu option.
- 3) Select the **Current Timezone** from the popup display.
- 4) Enter an appropriate location description in the **Location** field.
- 5) The **Note** section lets you enter an optional message that displays when other OpenScape UC Application users view your presence.
- 6) Press the **OK** button or the **return key**.

The changed configuration settings are copied and the dialog closes.

4.6.6.9 User Information - How to Display an Error Report

Displaying a list of errors that may have occurred.

To display an error list proceed as follows:

Step by Step

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Open the **Settings** menu option.
- 3) Select **User information**.
- 4) Select **Error Log**.

The error report is displayed.

4.6.6.10 User Information - How to Display Information

Displaying the name, version number and license information of the application.

To display the name, version number and license information of the application proceed as follows:

Step by Step

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Open the **Settings** menu option.
- 3) Select **User information**.
- 4) Select **About**.

The information is displayed.

4.6.6.11 How to Set the Update Mode to Manual or Automatic

Setting the update mode.

To set the update mode to manual or automatic proceed as follows:

Step by Step

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Open the **Settings** menu option.
- 3) Select **Options**.
- 4) Select **Auto Refresh** to activate/deactivate the automatic update.
- 5) Press **Save**.

The settings are saved.

4.6.7 How to Close OpenScape Mobile Client

Closing the OpenScape Mobile Client.

To close the OpenScape Mobile Client proceed as follows:

Step by Step

- 1) Invoke the **Exit** menu in the OpenScape Mobile Client.
- 2) Click on **OK**.

The OpenScape Mobile Client shuts down.

5 Blackberry Mobile Devices

Using OpenScape Mobile Client on Blackberry mobile devices.

In the following we describe how to use OpenScape Mobile Client on Blackberry mobile devices.

5.1 Application Requirement for Blackberry Mobile Devices

Application requirements for using OpenScape Mobile Client on Blackberry mobile devices.

The application requires on the OpenScape UC Application an Enterprise Mobile License and Blackberry OS 4.2.1 or later.

5.2 Virus Scanner for Blackberry

Suitable anti-virus programs for Blackberry mobile phones are still being tested. We can therefore not recommend a special virus scanner for Blackberry mobile phones.

5.3 Installing the Applet on the Blackberry

Installing the applet on a Blackberry mobile device.

In the following we describe how to install the applet on the Blackberry mobile device:

Step by Step

- 1) Start the web browser on your PC.
- 2) To download the applet version appropriate for your mobile device, enter the following internet address in the browser:

```
http://<IP address or server name of the Facade  
server>:8081/download
```

NOTICE: Your system administrator provides the address data for the Facade server.

- 3) Select the applet file appropriate for your mobile device in the download area.
- 4) Load this file onto the desktop of your PC.
- 5) Connect your Blackberry mobile device to a USB port on your personal computer via connection cable.
- 6) Start the Blackberry desktop manager.

- 7) Start the program installation module.
- 8) Click **Next**.
- 9) Select the USB connection to the device and click **Next**.
The Assistant synchronizes the currently installed programs on both the Blackberry and your personal computer.
- 10) Click the **Add** button.
- 11) Select the OpenScape Mobile Client package you have stored on the desktop of your PC (for example `OSMC_J2ME.alx`).
Depending on the version of your Blackberry Desktop Manager you may have to execute the following step if the library package is not displayed. It must be installed manually in the next steps.
 - a) Click the **Add** button.
 - b) Select the library package with common functions (OSMCCCommon).
- 12) Click **Next**.
The installation starts.

5.4 Starting the Application on the Blackberry

Starting the applet on the Blackberry mobile device.

In the following we describe how to start the applet on the Blackberry mobile device:

Step by Step

- 1) Click the OpenScape UC Application program icon on your mobile device.
- 2) Log on to the OpenScape UC Application.
 - **User name:** <complete OpenScape UC Application user name in the format: `USER NAME@DOMAIN`>

NOTICE: If configured in the OpenScape UC Application you can also use the Windows account for logging on. You then enter the user name in the format **<domain>|<user name>**.

- **Password:** <password>
- **Server:** `http://<IP address or server name of the Facade server>:8081/axis/services`

NOTICE: Your system administrator provides the logon data.

3) Click on Login.

NOTICE: The most common cause for a failed connection setup is an error in the configuration of GPRS or WLAN.

You can obtain information about this topic via the following RIM website:

```
http://www.blackberry.com/btsc/microsites/  
search.do?cmd=displayKC&docType=kc&exter-  
nalId=KB11678&sliceId=1&docTypeID=DT_SUPPORTISS  
UE_1_1&dialogID=151200317&stateId=1%200%2015119  
6706
```

The application starts.

5.5 How to Update the Applet on the Blackberry

Updating the applet on a Blackberry mobile device.

In the following we describe how to update the applet on the Blackberry mobile device:

Step by Step

- 1)** Start the web browser on your PC.
- 2)** To download the new applet version appropriate for your mobile device, enter the following internet address in the browser:

```
http://<IP address or server name of the Facade  
server>:8081/download
```

NOTICE: Your system administrator provides the address data for the Facade server.

- 3)** Select the new applet file appropriate for your mobile device in the download area.
- 4)** Load this file onto the desktop of your PC.
- 5)** Connect your Blackberry mobile device to a USB port on your personal computer via connection cable.
- 6)** Start the Blackberry desktop manager.
- 7)** Start the program installation module.
- 8)** Click **Next**.
- 9)** Select the USB connection to the device and click **Next**.

The Assistant synchronizes the currently installed programs on both the Blackberry and your personal computer.

10) Click the **Add** button.

11) Select the OpenScape Mobile Client package you have stored on the desktop of your PC (for example `OSMC_J2ME.alx`).

Depending on the version of your Blackberry Desktop Manager you may have to execute the following step if the library package is not displayed. It must be installed manually in the next steps.

a) Click the **Add** button.

b) Select the library package with common functions (OSMCCCommon).

12) Click **Next**.

The installation starts.

5.6 EDGE/GPRS Connection for Blackberry

On a Blackberry 8100 Pearl, you define the GPRS settings via the application screen under **Options > Advanced Options > TCP**.

The GSM (EDGE) settings must relate to the provider of the installed SIM card. You must set the APN at a minimum.

Two examples of German providers:

Provider	APN	APN user name	APN password
T-Mobile	internet.t-mobile	t-mobile	tm
o2	surfo2	No entry	No entry

5.7 Operation

The OpenScape Mobile Client features are the same for all supported mobile phone platforms as far as possible. However, the menu structures slightly deviate from each other or are displayed in different views on some platforms.

The following views are available:

Contacts

The view is the main view to which you can return from the other views. Here you can create, edit, call or delete contacts.

Find Contact (directory search)

You can use the **Directory Search** view to find a specific contact. You can look for contacts by entering a contact name in the global address directory as well as in your private address book.

Journal

The **Journal** view displays the last 20 incoming, outgoing, and missed calls.

Devices

The **Devices** view opens your terminal-device list. In there you can add, edit or delete a terminal device. Furthermore, you can select a device as the one you prefer for the one-number service (ONS).

Conferences

You can manage your conferences via this view.

More...

The **More...** view provides the following options:

- Under **Call** you can dial a phone number not contained in your contact list. This number is dialed via the one-number service, so that your preferred device is used.
- Under **Handover to** you can transfer an active call to another terminal device or to another extension. The device can be of your or somebody else's extension.

NOTICE: You can use the **Handover** feature only if it is supported by your terminal device as well as your provider.

Only Class-A devices are principally able to simultaneously use a voice and the data connection.

Please note that some devices are Class-A only in the UMTS(3G)/GSM combination, but are Class-B in case of GPRS(2G)/GSM.

Consequently, these devices are only capable of using both connections simultaneously if a 3G connection exists.

Supported devices:

Class-B: iPhone 2G, Nokia E61i, E65, E51, 6720, BlackBerry 8100, 8120, 8800, 8820, 8900, 9000, 9700.

Class-A: iPhone 3G(S), iPhone 4G(S), Nokia E52, E72.

In case of devices not listed above you can consult the associated device specifications for details.

- Under **Select Status** you can invoke the list of status options for your presence display.
- Under **Setting a Rule** you can activate or deactivate a rule for handling your calls.
- Via **Subscriptions** (for iPhone and Android only) you can answer and manage requests by OpenScape users who wish to see your telephone and presence status on their side.
- Under **Settings** you can display user information, set the update mode to manual or automatic and view an error protocol.

NOTICE: If you have set the **Auto Refresh** feature, the display is updated each time you change the view.

Exit

Select this option to close the OpenScape Mobile Client.

5.7.1 Contacts

Contacts are the address items you entered in your private contact lists on the OpenScape server. Contacts can be combined in groups. The contact view of the OpenScape UC Application represents these groups. The group **Standard** is a defaulted group that displays all of your private contacts.

The **Contacts** view offers the following options:

- **Calling a contact**
- **Adding a contact manually**
- **Opening a contact**
- **Editing a contact**
- **Deleting a contact**
- **Calling a contact from the phone directory (with Android OS only)**
- **Initiating an Ad-hoc conference**
- **Creating a group**
- **Adding a contacts group**
- **Editing a group**
- **Deleting a group**

5.7.1.1 How to Call a Contact

Calling a contact.

To call a contact proceed as follows:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Select the contact to be called.

NOTICE: When selecting the conference participants, please heed their telephone status.

The icons that indicate the contacts' telephone status have the following meaning:



Line busy



Line free



No status display possible

- 3) Select **Call...**

The dialog for making calls opens.

- 4) If the contact has several devices, select one of them in the dialog under **Number:**.
- 5) In the **Call me on my device** field use the combo box to select one of your devices for making a call.

The call is initiated.

5.7.1.2 How to Add a Contact Manually

Adding a new contact to the contact list.

To add a new contact proceed as follows:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Press **Manual Input**.

The **New Contact** dialog opens.

- 3) Enter the contact data manually.
- 4) Click on **OK**.

The dialog closes and the contact is added to your OpenScape contact list.

5.7.1.3 How to Open a Contact

Displaying data of an available contact.

To open a contact proceed as follows:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Pick the desired contact via **Select**.
- 3) Select **Open**.

The contact details are displayed. This information includes the data **time zone**, **location**, **note** as well as the group memberships.

5.7.1.4 How to Edit a Contact

Editing an available contact.

To edit a contact proceed as follows:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Pick the contact to be edited via **Select**.
- 3) Select **Edit...**

The **Edit contact** dialog opens.

- 4) Perform the desired modifications.
- 5) Click on **OK**.

The dialog closes and the contact is changed in your OpenScape contact list.

5.7.1.5 How to Delete a Contact

Deleting a contact.

To delete a contact proceed as follows:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Pick the contact to be deleted via **Select**.
- 3) Select **Delete**.
- 4) Click on **OK**.

The dialog closes and the contact is removed from your OpenScape contact list.

5.7.1.6 How to Create a new Contact Group

Configuring a new contact group.

To configure a new contact group proceed as follows:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Move to **New group**.
- 3) Enter the name of the new group.
- 4) Click on **Save**.

The new contact group has been defined and added to the OpenScape contact list.

NOTICE: You may have to synchronize your OpenScape contact list.

5.7.1.7 How to Add Contacts to a Contact Group

Adding a new contact to a contact group

To add contacts to a contact group proceed as follows:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Move to the desired group.
- 3) Move to **Add Contact**.
- 4) Select the subscribers you wish to add to the group from your OpenScape contact list.
- 5) Click on **Save**.

The contacts are added to the group.

NOTICE: You may have to synchronize your OpenScape contact list.

5.7.1.8 How to Edit a Contact Group

Editing a contact group.

To edit a contact group proceed as follows:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Move to the desired group.
- 3) Move to **Edit group**.
- 4) Change the name of the selected group.
- 5) Click on **Save**.

The name of the group is changed and updated in the OpenScape contact list.

NOTICE: You may have to synchronize your OpenScape contact list.

5.7.1.9 How to Delete a Contact Group

Deleting a contact group.

To delete a contact group proceed as follows:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Move to the desired group.
- 3) Move to **Delete group**.
- 4) Click on **Save**.

The contact group has been removed from the OpenScape contact list.

NOTICE: The contacts that were members of the deleted contact group are still present in the OpenScape contact list.

NOTICE: You may have to synchronize your OpenScape contact list.

5.7.1.10 How to Initiate an Ad-hoc Conference

Initiating an Ad-hoc conference.

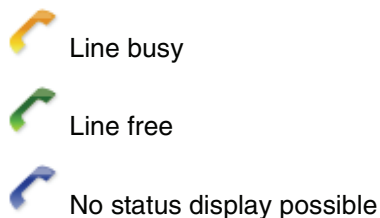
To initiate an Ad-hoc conference proceed as follows:

Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Pick the desired contacts via **Select**.

NOTICE: When selecting the conference participants, please heed their telephone status.

The icons that indicate the contacts' telephone status have the following meaning:



- 3) Select **Conference**.

The **Start Ad hoc Conference** window opens.

- 4) If the contacts have several devices, select one of them for each contact in the dialog under **Number**.

NOTICE: In case of scheduled conference the members' device cannot be selected. If required, the single members are always called on their ONS number.

- 5) If required, change the dial-in status.

The dial-in status lets you control whether a conference member needs to dial in himself/herself or is called automatically at the start of the conference.

- 6) In the **Call me on my device** field use the combo box to select one of your devices for the conference.

NOTICE: As conference member you can view the other members' presence and media status; however, you cannot see whether the members are connected to the conference. A scheduled conference is shown in the contact list in the frame "Active conferences".

In this release of the OpenScape Mobile Client, no scheduled conferences can be created, edited or deleted. You can only change the participants' Dial-In/Dial-Out status.

The ad-hoc conference is initiated.

5.7.2 Directory Search

You can use the **directory search** to find a specific contact. In this process, the global and your private address book are involved in the search. You can use either the contact's surname or first name as search criterion.

The **Directory Search** view offers the following options:

- **Finding a contact**
- **Finding and adding a contact**
- **Finding and calling a contact**
- **Find and open contact**

5.7.2.1 How to Find a Contact

Looking for a contact by directory search.

To find a contact proceed as follows:

Step by Step

- 1) Invoke the **Directory Search** menu in the OpenScape Mobile Client.
- 2) To start searching, enter the first name, surname or some initials in the input line.

You see a list of search hits.

NOTICE: If you enter initials and the ensuing search delivers too many hits, you may have to repeat searching with a larger number of initials.

5.7.2.2 How to Add a Contact to the Contact List

Looking for a contact and adding him/her to your OpenScape contact list.

To find a contact and add him/her to your OpenScape contact list proceed as follows:

Step by Step

- 1) Invoke the **Directory Search** menu in the OpenScape Mobile Client.
- 2) To start searching, enter the first name, surname or some initials in the input line.

NOTICE: If you enter initials and the ensuing search delivers too many hits, you may have to repeat searching with a larger number of initials.

You see a list of search hits.

- 3) Mark the desired contact entry with **Select**.
- 4) Select **Add**.
- 5) Click on **OK**.

The dialog closes and the contact is added to your OpenScape contact list.

5.7.2.3 How to Find and Call a Contact

Looking for a contact and calling him/her

To find a contact and call him/her proceed as follows:

Step by Step

- 1) Invoke the **Directory Search** menu in the OpenScape Mobile Client.
- 2) To start searching, enter the first name, surname or some initials in the input line.

NOTICE: If you enter initials and the ensuing search delivers too many hits, you may have to repeat searching with a larger number of initials.

You see a list of search hits.

- 3) Mark the desired contact entry with **Select**.
- 4) Select **Call...**

The dialog for making calls opens.

- 5) If the contact has several devices, select one of them in the dialog under **Number:**.
- 6) In the **Call me on my device** field use the combo box to select one of your devices for making a call.

The call is initiated.

5.7.2.4 Looking for a Contact and displaying Contact Data

Looking for a contact and displaying his/her contact data

To find a contact and display his/her contact data proceed as follows:

Step by Step

- 1) Invoke the **Directory Search** menu in the OpenScape Mobile Client.
- 2) To start searching, enter the first name, surname or some initials in the input line.

NOTICE: If you enter initials and the ensuing search delivers too many hits, you may have to repeat searching with a larger number of initials.

You see a list of search hits.

- 3) Mark the desired contact entry with **Select**.
- 4) Select **Open**.
- 5) Click on **OK**.

The contact details are displayed. This information includes the data **time zone**, **location**, **note** as well as the group memberships.

5.7.3 Journal

The journal view displays the last 20 incoming, outgoing, and missed calls. The type of journal entry (incoming, outgoing, missed) displays at the left of each number in the Journal.

The **Journal** view offers the following options:

- **Updating a journal**
- **Calling a phone number**
- **Calling a contact**
- **Deleting a journal entry**

5.7.3.1 How to Update a Journal

Refreshing the journal

To refresh the journal proceed as follows:

Step by Step

- 1) Invoke the **Journal** menu in the OpenScape Mobile Client.
- 2) Select **Refresh**.

The journal's content is updated.

5.7.3.2 Calling a Phone Number from the Journal

Calling a phone number from the OpenScape journal.

To call a phone number from your OpenScape journal proceed as follows:

Step by Step

- 1) Invoke the **Journal** menu in the OpenScape Mobile Client.
- 2) Select the phone number you wish to call.
- 3) Select **Call....**

The dialog for making calls opens.

- 4) In the **Call me on my device:** field, select the device you want to use to make the phone call from.

The default device the call will be started on is the selected preferred device.
Use the combo box to temporarily change the device before making a call.

The call is initiated.

5.7.3.3 Calling a Contact from the Journal

Calling a contact from your OpenScape journal.

To call a contact from your OpenScape journal proceed as follows:

Step by Step

- 1) Invoke the **Journal** menu in the OpenScape Mobile Client.
- 2) Select the contact you wish to call.
- 3) Select **Call....**

The dialog for making calls opens.

- 4) If the contact has several devices, select one of them in the dialog under **Number:.**

- 5) In the **Call me on my device:** field, select the device you want to use to make the phone call from.

The default device the call will be started on is the selected preferred device.
Use the combo box to temporarily change the device before making a call.

The call is initiated.

5.7.3.4 How to Delete a Journal Entry

Deleting a journal entry from your OpenScape journal.

To delete a journal entry from your OpenScape journal proceed as follows:

Step by Step

- 1) Invoke the **Journal** menu in the OpenScape Mobile Client.
- 2) Select the journal entry you wish to delete.
- 3) Select **Delete**.

The journal entry is deleted from the journal.

5.7.4 Devices

Select **Devices** in the contact view to display the devices list.

The **Devices** view offers the following options:

- **Selecting the preferred device**
- **Adding a new device to the device list**
- **Editing a device**
- **Deleting a device**

5.7.4.1 How to Select a Preferred Device

Selecting another device from the device list.

To select another device from the device list proceed as follows:

Step by Step

- 1) Invoke the **Devices** menu in the OpenScape Mobile Client.
- 2) Select the device to serve as the preferred one from the device list.
- 3) Select **Preferred Device** or, on the iPhone, **Make Preferred Device**.

The selected device is used as preferred device.

5.7.4.2 How to Add a new Device to the Device List

Adding a new device to device list

To add a new device to the device list proceed as follows:

Step by Step

- 1) Invoke the **Devices** menu in the OpenScape Mobile Client.
- 2) Select **New....**
The **New Device** dialog opens.
- 3) Enter the following information in this dialog's fields:
Name: <Enter a unique name>
Address:+491710007222 (example Europe)
Address:+14084921234 (example USA)
- 4) You can set the maximum ring time on this device via the **RNA** radio button:
0 (infinite ring time)
- 5) Click on **OK**.
The window closes and the device list refreshes automatically.

5.7.4.3 How to Edit Device Settings

Editing a device's settings.

To edit a device's settings proceed as follows:

Step by Step

- 1) Invoke the **Devices** menu in the OpenScape Mobile Client.
- 2) Pick the device to be edited via **Select**.
- 3) Select **Edit....**
The **Edit device** dialog opens.
- 4) Change the fields in this dialog as desired.
- 5) You can set the maximum ring time on this device via the **RNA** radio button:
0 (infinite ring time)
- 6) Click on **OK**.
The window closes and the device list refreshes automatically.

5.7.4.4 How to Delete a Device

Deleting a device from the device list.

To delete a device from the device list proceed as follows:

Step by Step

- 1) Invoke the **Devices** menu in the OpenScape Mobile Client.
- 2) Pick the device to be deleted via **Select**.

- 3) Select **Delete....**
- 4) Click on **OK**.




The device is deleted and the device list refreshes automatically.

5.7.5 Conferencing Features

Conferences in Blackberry mobile devices.

The **Conferences** view displays a list of all conferences you have created so far.

The conference status icons used in this context have the following meaning:

-  Ad-hoc conference
-  Started conference
-  Currently inactive conference

NOTICE: You cannot configure any new scheduled conferences via the OpenScape Mobile Client.

The context menu of a scheduled conference features the following options:

- **Open** to display the details of a conference.
- **Start Conference** to open the dialog for starting a conference.

You can change the dial-in status of a scheduled-conference participant via his/her context menu. The dial-in status lets you control whether a conference member needs to dial in himself/herself or is called automatically at the start of the conference.

5.7.5.1 How to Open a Conference Entry

Opening an available conference entry for displaying conference data.

To display a conference entry proceed as follows:

Step by Step

- 1) Invoke the **Conferences** menu in the OpenScape Mobile Client.
- 2) Pick a conference via **Select**.
- 3) Select **Open**.

The conference details are displayed.

5.7.5.2 How to Start a Conference

Starting an available conference.

To start an available conference proceed as follows:

Step by Step

- 1) Invoke the **Conferences** menu in the OpenScape Mobile Client.
- 2) Pick a conference via **Select**.
- 3) Select **Start**.

The scheduled conference is initiated.

5.7.6 More...

The functions in the **More...** menu of the OpenScape Mobile Client.

The following functions are provided on the mobile device via the **More...** menu:

- Call
- Handover...
 - ... to another device from your device list
- Set status
- Set rule
- Settings
 - User information with: set current time zone, open error report and display application infos.
 - Refresh automatically/manually

5.7.6.1 How to Make a Call

Dialing a phone number not contained in your contact list.

To dial a phone number not contained in your contact list proceed as follows:

Step by Step

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Enter the phone number you want to call.
- 3) In the **Call me on my device:** field, select the device you want to use to make the phone call from. The default device the call will be started on is the selected preferred device. Use the combo box to temporarily change the device before making a call.
- 4) Press the **OK** button.

The call is initiated.

5.7.6.2 How to Hand Over a Call

Transferring a call to another phone number or another device from your device list.

NOTICE: You can use the **Handover** feature only if it is supported by your terminal device as well as your provider.

To transfer a call to another phone number or another device from your device list, execute the following steps in the **Handover** dialog:

Step by Step

- 1) Open the **Handover** dialog to select a name, phone number or an individual device.
- 2) The, execute one of the following steps:
 - Enter an extension number in the **Handover** field and push the **OK** button.
 - Push the **Own Device** button and select the device you want to receive the call.
- 3) Press the **OK** button.

The call is transferred.

5.7.6.3 How to Select the Presence Status

Setting or changing your own presence status.

To set or change your presence status proceed as follows:

Step by Step

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Select the **Select Status** feature.
- 3) Select the desired status:
 - **Available**
 - **Be right back**
 - **Busy**
 - **In a meeting**
 - **Do not disturb**
 - **Unavailable**

4) Press **Quit**.

Your OpenScape UC Application contacts can now see the selected presence status at the bottom screen margin.

5.7.6.4 Routing Rules

Selecting a routing rule pre-defined on the OpenScape UC Application via the OpenScape Mobile Client.

The active rule is marked by a star. If a rule is activated that you do not want to use, deselect the activated rule and select a different rule.

If a rule is set, the rule symbol is displayed in the status bar of every screen in the OpenScape Mobile Client.

5.7.6.5 How to Set a Rule

Activating or deactivating a rule for handling your calls.

Prerequisites

- Before activating or deactivating a rule, you must have defined at least one rule in your OpenScape Desktop Client or OpenScape Web Client.

To activate or deactivate a rule for handling your calls proceed as follows:

Step by Step

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Select **Set rule**.
- 3) Select the rule you wish to activate or deactivate.
- 4) Click on **Save**.

The selected rule is activated or deactivated.

5.7.6.6 Settings

More functions in the **More...** menu under **Settings**.

You can invoke the following functions in the **Settings** menu:

- **User Information**
 - **Set current time zone**
 - Error log
 - About
- **Options > Auto Refresh**

5.7.6.7 User Information

Summary of the functions in the menu **More... > Settings > User Information**.

You can invoke the following functions in the **User Information** menu:

- **Set current time zone**
- **Display error report**
- **Display information**

5.7.6.8 User Information - How to Set the Current Time Zone

Setting the current time zone via the **User Information** function.

To set the current time zone proceed as follows:

Step by Step

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Open the **Settings** menu option.
- 3) Select the **Current Timezone** from the popup display.
- 4) Enter an appropriate location description in the **Location** field.
- 5) The **Note** section lets you enter an optional message that displays when other OpenScape UC Application users view your presence.
- 6) Press the **OK** button or the **return key**.

The changed configuration settings are copied and the dialog closes.

5.7.6.9 User Information - Displaying an Error Report

Displaying a list of errors that may have occurred.

To display an error list proceed as follows:

Step by Step

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Open the **Settings** menu option.
- 3) Select **User information**.
- 4) Select **Error Log**.

The error report is displayed.

5.7.6.10 User Information - How to Display Information

Displaying the name, version number and license information of the application.

To display the name, version number and license information of the application proceed as follows:

Step by Step

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Open the **Settings** menu option.
- 3) Select **User information**.
- 4) Select **About**.

The information is displayed.

5.7.6.11 How to Set the Update Mode to Manual or Automatic

Setting the update mode.

To set the update mode to manual or automatic proceed as follows:

Step by Step

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Open the **Settings** menu option.
- 3) Select **Options**.
- 4) Select **Auto Refresh** to activate/deactivate the automatic update.
- 5) Press **Save**.

The settings are saved.

5.7.7 How to Close OpenScape Mobile Client

Closing the OpenScape Mobile Client.

To close the OpenScape Mobile Client proceed as follows:

Step by Step

- 1) Invoke the **Exit** menu in the OpenScape Mobile Client.
- 2) Click on **OK**.

The OpenScape Mobile Client shuts down.

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